



## TECHNICAL SERVICE BULLETIN

### Clock Format Reverts From 24-Hour Format To 12-Hour Format After Each Key Cycle

**26-2049**  
11 February 2026

#### Model:

Ford 2025 Bronco
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**Markets:** North American markets only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit a condition where the 24-hour clock reverts back to the 12-hour format after each key cycle. This may be due to the software in the [APIM](#).

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to reprogram the [APIM](#).

**NOTE:** The [APIM](#) software update that addresses the symptoms listed in this article may have been sent via a software update delivered [OTA](#) to connected vehicles that have automatic updates enabled through the vehicle's center display screen. Enter the [VIN](#) in [PTS](#) and check the [OTA](#) Dashboard under the Connected Vehicle tab for [OTA](#) update history. If an update to the [APIM](#) has successfully completed recently and the customer is reporting the symptoms are no longer present, this article may not apply.

**Warranty Status:** Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

#### Labor Times

Description	Operation No.	Time
2025 Bronco: Retrieve APIM Software Version And Configuration Data Update The Software for APIM And GWM Includes Time To Add The Vehicle Story To Warranty Claim	262049A	1.7 Hrs
Extra Time To Repeat APIM Software Update (Can Be Claimed With Operation A)	262049B	0.7 Hrs
Extra Time To Repeat GWM Software Update (Can Be Claimed With Operation A)	262049C	0.5 Hrs

#### Repair/Claim Coding

Causal Part:	14G371
Condition Code:	04

#### Service Procedure

1. Confirm the [APIM](#) software version:

- While SYNC is powered up with ignition in run or accessory, go to the settings selection on the center display screen. Refer to the Owner's Manual if settings can not be found.
- Go to General Settings.
- Select About SYNC.
- Find the 5 digit SYNC 4 Software Version.

2. Is the [APIM](#) software version at 25211 or higher?

1. Yes - this article does not apply.
2. No - proceed to Step 3.

**NOTE:** The time required to complete this procedure varies depending on several factors including the number of module software updates required, available internet bandwidth, [USB](#) flash drive variability, and the potential that [CAN](#) flashing (software update via the [ [DLC](#)] with the [ [FDRS](#)] may be required). Connect to the internet with an ethernet cable, use a [USB](#) 3.2 Gen 2 or higher flash drive. When performing [USB](#) software updates, using high speed [USB](#) ports on the laptop is recommended for faster file transfer. Refer to the [WSM](#), Section 418-01A Module Configuration > General Procedures > Module Programming.

3. Run the "Read The Configuration Data" application in [FDRS](#), located in Toolbox > Multi-Module tab.

4. Is there a software update available for any of the following modules?

- [GWM](#)
- [APIM](#)

1. Yes - proceed to Step 5.
2. No - if the software version is not at 25211 or higher and there are no modules listed in Step 4 showing an available update, additional support may be required. Perform normal dealer internal escalation process outside this [TSB](#). Proceed to Step 8.

5. Prepare and update the software for the [GWM](#) and [APIM](#). Refer to [WSM](#), Section 418-01A Module Configuration > General Procedures > Module Programming.

6. Check the current [APIM](#) software version. Is the version in the vehicle at 25211 or higher?

1. Yes - proceed to Step 8.
2. No - proceed to Step 7.

7. Are there any updates available for the [GWM](#) and [APIM](#)?

**NOTE:** The option to update a module may not be available until other module(s) are updated to a certain level. The network test is a confirmation that all modules are at the latest available software. Some repairs may require multiple network tests to reveal all module dependent software.

1. Yes - proceed to Step 5.

2. No - if the software version is not at 25211 or higher and there are no modules listed in Step 7 showing an available update, additional support may be required. Perform normal dealer internal escalation process outside this TSB. Proceed to Step 8.

8. Add the vehicle story to warranty claim to support labor operations selected.

1. ID the vehicle in PTS.
2. Under the diagnostics tab select vehicle history.
3. Select programming date.
4. Select Story Creator.
5. Select modules programmed.
6. Click on Create Story.
7. Copy Story to warranty comments.

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