

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

February 13, 2026

Campaign #

Description

Update Charging System Software – OTA

N/A

25P5497348

Over-the-Air (“OTA”) Update

Campaign Details

Total Population	9,033	Model(s)/ Platform(s)	EQE, EQE-SUV, EQS, EQS-SUV (294, 295, 296, 297 platform)
Model Year(s)	2022-2026		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the software for various eDrive components does not correspond with the latest series production configuration. The subject vehicles will receive an update to optimize communication with the vehicle public charging stations and improve the use of Plug & Charge.		
Remedy	MBUSA will conduct an OTA service campaign. Remote software updates are automatically downloaded and installed in the customer’s vehicle free of charge and do not require a dealer visit.		
Launch Date	The vehicles will not be visible or flagged in VMI or EVA.		
Warranty Claim Notice	No Service Action is required by the Dealer for this Campaign.		

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Dealers can check for a successful OTA update in VeDoc, or the customer can check using the Mercedes me connect App. Customers can continue to drive their vehicle. Sufficient battery voltage may be required for the OTA update to be initialized. If the vehicle has not been driven in four or more weeks, the ignition should be cycled to initialize the process.

Instructions to verify a successful OTA update in VeDoc:

Dealers can search the VIN in VeDoc (**Figure 1, A**), then click "Control Units" and "On-Board-Charger (OBC) - control unit" (**Figure 1, B and C**). If the **Software Object Number** (**Figure 1, D**) is "A0009034678 OR A0019024720", then the OTA update was successful.

The screenshot shows the VeDoc interface with the following elements:

- Search Bar (A):** A search box containing a VIN, with a red 'A' pointing to it.
- Control Units Tab (B):** The 'Control units' tab is selected in the navigation menu, with a red 'B' pointing to it.
- OBC On-Board-Charger (C):** The 'OBC On-Board-Charger' control unit is highlighted in the list, with a red 'C' pointing to it.
- Software Object Number (D):** The 'Object number' field in the software components table is highlighted, with a red 'D' pointing to it.

Designation	Model	Diogenes name	Short des.	ID code	Version	Hardware object num	Cal ID/ CVN	Flash	SCN pi	Service	Serial number
MKS-HL Multikontursitz hinten links		MCMS_RL223	FDSHL			223 901 97 14		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22390197140003CA2C78173000Q3...
MKS-HR Multikontursitz hinten rechts		MCMS_RR223	FDSHR			223 901 97 14		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22390197140003CA2C78173000Q3...
MKS-VL Multikontursitz vorne links		MCMS_FL223	FDSL			223 901 95 14		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22390195140003CA2C78023401Q2...
MKS-VR Multikontursitz vorne rechts		MCMS_FR223	FDSR			223 901 95 14		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22390195140003CA2C78023401Q2...
MPC Multi Purpose Camera		SMPC223	SMPC			223 901 13 19		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2239011319000EF2239000042EF24...
OBC On-Board-Charger	OBC	OBL297	OBC			000 901 19 22		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0009011922000382304031605
OBF Oberes Bedienfeld		CTRLU223	ZBE			297 901 86 04		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2979018604000437524000117830002
OCS Steuergeraet		OCM223	OCM			223 901 33 13		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2239005620000F228749725AW223...
OMS Gestensteuerung		OMSH223	OMS			223 901 88 15		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2239018815000DA404VIRG356718
ORC Airbag-Steuergeraet	VPDPAR	ORC223	ORC			223 901 81 11	00000000	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2239018111000032239009842T6324...
PAS (Parkassistent)		PARK223	PAS			000 901 60 22		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	00090160220003372582000000918...
PFDPumpe Fahrdynamischer Sitz		MCMS_P223	PFDP			223 901 92 14		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Object number	Version	Software ID	Container ID	Container version	ZGS	SCN	Factory SCN
000 902 19 88						0009021988190001	0009021988190001

Figure 1 – Successful OTA update in VeDoc



Instructions to verify a successful OTA update in Mercedes-Benz App:

Using the Mercedes-me connect App on Android or Apple, the customer can check the status of the OTA update by going to the “Vehicle” icon and selecting “Over-the-Air Vehicle Updates” (Figure 2). A successful OTA update will show as “Installed” (Figure 3).

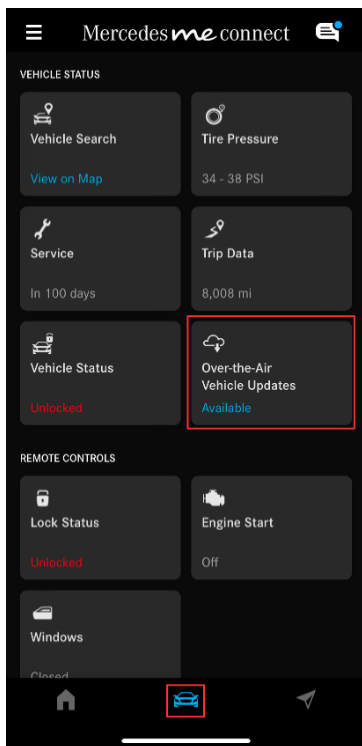


Figure 2 – Over-the-Air Vehicle

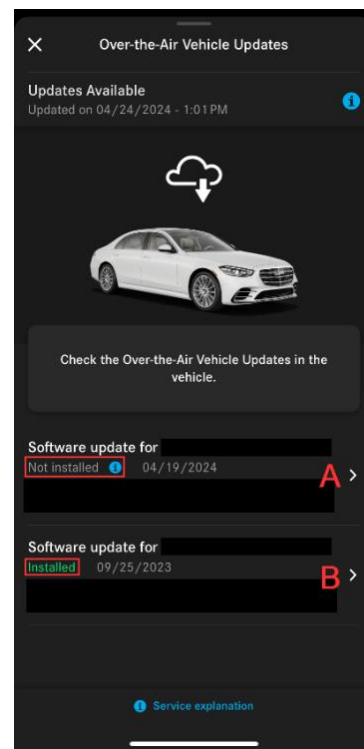


Figure 3 –

- A. Pending OTA Update
- B. Successful OTA Update

