

GENERAL MOTORS
DCS 7431
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 11, 2026

Subject: N252538330 - Service Update
EBCM Heat Shield Fastener

Models: 2025 Chevrolet Express
2025 GMC Savana

General Motors is releasing Service Update N252538330 today. The total number of U.S. vehicles involved is 77.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory or in-transit is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N252538330 EBCM Heat Shield Fastener



Release Date: February 2026

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire February 29, 2028.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Chevrolet	Express	2025	2025
GMC	Savana		

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Condition	Certain vehicles listed above may have a damaged or missing fastener for the Electronic Brake Control Module (EBCM) heat shield.
Correction	Dealers will replace the fastener with a new nut and bolt.

Parts

Quantity	Part Name	Part No.
1	BOLT	11588725
1	NUT	11546452

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There are a small number of vehicles anticipated that will need this fix.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108278	Replace EBCM Heat Shield Fastener	0.5	ZFAT	N/A

Service Procedure

1. Hoist and raise the vehicle. Refer to *Lifting and Jacking* in SI.
2. Locate the EBCM heat shield on the driver's side frame rail, towards the front of the vehicle.
3. Remove the forward-most fastener shown in the image below.

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4. Locate the hole in the frame rail located below the heat shield fastener as shown above.



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5. Attach the new nut to a narrow magnetic pick-up tool.
6. Feed the nut up through the frame rail.
7. Hand start the new bolt and then tighten.
8. Lower the vehicle.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through the end date as noted in the Attention box, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

