



Service Bulletin

Bulletin No.: PIP6100

Date: February, 2026

PRELIMINARY INFORMATION

Subject: Stuck in 1st Gear After A Reverse to Drive Event in Cold Ambient Temperatures

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2025-2026		All	All	All	MGH
GMC	Terrain	2025-2026		All	All	All	MGH

Involved Region or Country	North America
Condition	Some customers may complain that their vehicle gets stuck in 1st gear and engine RPMs rev very high. They may also state that this happened following a shift out of reverse to drive when the transmission temp is less than 20C / 68F. No DTCs will be set for this issue.
Cause	On the 8T45 variants of the Equinox and Terrain, engineering is investigating an issue where some customers may experience getting stuck in 1st gear upon acceleration after the vehicle sat cold following a reverse to drive shift. The issue presents itself when acceleration is done at a light throttle input from the customer. Trans temp will be less than 20C / 68F when this issue occurs. The combination of the reverse shift prior, cold weather, and light throttle cause the vehicle to believe the Selectable One-Way Clutch Housing is still locked and therefore, the current calibration will not tell the vehicle to shift out of 1st gear.

Correction

Advise the customer that engineering is currently investigating the issue.

In the meantime, please continue to drive your vehicle.

Once a determination has been made, this PI will be updated or replaced with TSB.

Please inform the customer a temporary fix to alleviate the concern, the customer can let off the throttle if this issue occurs and the vehicle should shift into 2nd gear and operate as normal.

DO NOT replace any parts for this concern.

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