



Model: Aprilia RS-Tuono 457 E5+, Aprilia RS-Tuono 660 E5+

Subject: Left hand grip replacement – Technical update

Campaign Code: PA2ZZQ2504_AP_USCA

Dear Dealer / Service Centre / Authorised Workshop,

Through the ongoing, stringent quality control activities we perform on the components installed on our vehicles and our continuous research to develop better new technical solutions, in keeping with our commitment to ensure the best ownership experience possible for the customer, we hereby wish to inform you of the need to replace the left hand grip of the vehicles in question.

One of the materials used by one of our suppliers to manufacture the left hand grip of the vehicles affected by this campaign does not conform to the required specifications.

Please determine which vehicles in your stock or sold/serviced by you require this update, and:

- update all vehicles in stock before sale
- update vehicles that have already been sold at the first available opportunity.

As usual, for sell-in dealers, the list of chassis numbers involved belonging to your stock is viewable in the section Campaigns / Campaign Reports of the PWM warranty management software suite. For all others, the verification of those involved can be carried out by querying each individual chassis number from the Miscellaneous functions -> PWM Vehicle History menu.

Please contact the Technical Help Desk of our Technical Support Service for any queries or assistance.



OPERATING METHOD OF INTERVENTIONS ON THE PWM

- From the main menu, select the option “**campaigns**”, then select the option “**Enter campaigns**” from the submenu.
- Enter the chassis number subject to the recall campaign in the window opened.
- Select “search” to open a window with the available service coupon:
 - **Left hand grip replacement service coupon:** service coupon that foresees the replacement of the left hand grip, the automatic order of the necessary components (in the countries where this option is foreseen) and the reimbursement of the labour employed.
- Select the coupon, compile the “**Km**” field, and then save the procedure.
- Once the operation has been completed, it is essential to immediately declare the service coupon as carried out in the PWM in order to conclude the intervention and receive a refund.
- The coupon that will not be declared "carried out" (by the PWM status management) within 6 months from the day of entry will be automatically discarded by the system as NOT CARRIED OUT and will NOT be refunded.



LABOUR AND SPARE PARTS:

- **Coupon: Left hand grip replacement**

Minutes of labour envisaged for procedure: 15'

Model	Spare part code	Designation	Q.ty
RS 457 E5+ Tuono 457 E5+ RS 660 E5+ Tuono 660 E5+	2B011350	LH HANDLE GRIP	1

PROCEDURE:

Below is information on safe use.

Avoid heating the hand grip during disassembly.

Strictly follow the operating procedure described below.

Prior to replacing the left hand grip, wear nitrile gloves (even just with nitrile-coated palms) to prevent direct contact with the skin.



Unscrew the fixing screw (1) of the left handlebar counterweight.



Remove the left counterweight (2) from the handlebar and retain the relative washer.



Using a cutter, cut the left grip along its length.



Remove the left grip from the handlebar.



Clean the surface of the left handlebar with a solvent to degrease it and remove any glue residue from the previous handlebar.



Apply adhesive fevicol pl10 + fevicol Hardner-C or similar to the surface of the handlebar.





Insert the left hand grip on the handlebar.



Push the left hand grip on until it is fully seated against the left switch assembly.



Install the left counterweight (1) and tighten the fixing screw (2).

Tightening torque: 10 ± 2 Nm (7.38 ± 1.48 lb ft).



Please contact the Technical Help-Desk of our Technical Support Service for any queries or assistance.



Best regards,

Piaggio & C. SpA

Aftersales Business Unit

Technical Service & Customer Care