

# Customer Notification

Corporate Compliance  
Po Box 30  
MIDDLEBURY, INDIANA 46540-9218



**FOREST RIVER**

**INTERIM DEALER NOTIFICATION**

**FOREST RIVER ID: 51-2009**  
**FORD RECALL 25V726 / 25SB4**  
**SERVICE CAMPAIGN: 001261**

A SECONDARY NOTICE WILL FOLLOW  
WHEN THE REMEDY IS AVAILABLE

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

January 2026

This Notice applies to your vehicle VIN listed above.

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section-*

## **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.*

Dear Forest River Customer:

Forest River is alerting you to a Ford Recall 25V726 / 25SB4 involving certain 2025-2026 Rockport Work Trucks, 2026 Entrada, Forester, Freeland, Leprechaun, Solera, and Sunseeker Class C Motorhome Vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

On your vehicle, it may be possible to experience a noisy, partially inoperable, or completely inoperable Heating Ventilating and Air Conditioning (HVAC) blower motor. An inoperable or partially inoperable HVAC blower motor may affect windshield defrost and defogging capability, which can decrease visibility under certain driving conditions, increasing the risk of a crash.

### **OWNERS AND DEALERS: WHAT SHOULD YOU DO?**

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River Inc.  
Office of Corporate Compliance



Ford Motor Company  
Customer Service Division  
PO Box 1904  
Dearborn, Michigan 48121



771448262549

A/1/000001/1



November 2025

JOHN A. SAMPLE  
123 SAMPLE ST  
SAMPLE CITY, MI 12345-6789

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***

**Safety Recall Notice 25SB4 / NHTSA Recall 25V726**

2026 Ford Econoline 350

This Notice Applies to Your Vehicle, Vehicle Identification Number (VIN): [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2026 Econoline vehicles, including the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?** On your vehicle, it may be possible to experience a noisy, partially inoperable, or completely inoperable Heating Ventilating and Air Conditioning (HVAC) blower motor.

**What is the risk?** An inoperable or partially inoperable HVAC blower motor may affect windshield defrost and defogging capability, which can decrease visibility under certain driving conditions, increasing the risk of a crash.

**What will Ford and your dealer do?** **Parts are not available.** Ford Motor Company is working to provide parts for this repair. When the remedy becomes available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge. **The remedy is anticipated to be available in Q1 of 2026.**

**What should you do?** **When the remedy is available, Ford Motor Company will send a letter to inform you to contact your dealer to schedule a repair.**

Ford has not issued instructions to stop driving your vehicle under this safety recall. When the remedy is available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable.

If you do not already have a servicing dealer, you can access [ford.com/support](https://ford.com/support) for dealer addresses, maps, and driving instructions.

**What should you do?  
(continued)**

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171) or go to [NHTSA.gov](https://www.nhtsa.gov). Reference NHTSA Safety Recall 25V726.

**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as reserving parking in certain locations and controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

**What if you no longer own this vehicle?**

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Thank you for your attention to this important matter.

Customer Service Division