



I N F I N I T I

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# TECHNICAL SERVICE BULLETIN

Classification: EL25-014	Reference: ITB25-015	Date: December 16, 2025
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## DOOR MIRROR REVERSE TILT-DOWN FEATURE NOT WORKING PROPERLY

**APPLIED VEHICLES:** 2025-2026 QX80 (Z63)  
**APPLIED SYSTEMS:** Models with door mirror reverse tilt-down feature

### SERVICE INFORMATION

If the customer states that the door mirror tilt position does not return to the set memory position when shifting from Reverse to Drive or from Drive to Reverse, replace the SWITCH ASSY - POWER WINDOW, MAIN (Main Power Window Switch).

### IMPORTANT:

- Do not replace the BODY - DOOR MIRROR (Door Mirror) for this issue.
- Do not use the EPC to determine the service part number for the Main Power Window Switch. Use the part number listed in the **PARTS INFORMATION**.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

1. Replace the Main Power Window Switch.

- Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > POWER WINDOW CONTROL SYSTEM > REMOVAL AND INSTALLATION > POWER WINDOW MAIN SWITCH > Removal and Installation**

#### PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
SWITCH ASSY - POWER WINDOW, MAIN (Main Power Window Switch)	25401-7JA0B	1

#### AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
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