

## "Activating Navigation Please Wait" message in NTG7 central display


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Topic number	LI82.85-P-080251
Version	1
Function group	82.85 - Navigation and Communication systems
Date	2/5/26
Validity	All NTG7 vehicles
Reason for change	null

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### Complaint

"Activating Navigation Please Wait" message seen on central display.

Attachments	
File	Description
Activating Navigation Please Wait (4).png	
	

### Cause

Under Analysis

## Remedy

1. Reset the MBUX language (e.g., if the MBUX language is set to English, please change it to any other language and then set it back to English again)
2. If the issue still persists after the step 1, Perform a user data reset of the Head Unit.

If the above 2 steps still don't repair the issue, please open a TIPS case.

Note: Please do not replace any parts

## Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms				
Communication/information > Communication > Navigation > Navigation - Function > Navigation not selectable/available				

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note