

# RCA-26-24-001-2: Replace HVAC Blower

Rivian is initiating a customer satisfaction campaign for some model year 2022-2024 EDV vehicles which, to date, have been delivered solely to Amazon. These vehicles may have been manufactured with an HVAC blower that is subject to premature failure in regions with high ambient temperatures. Rivian will replace the HVAC blower with an improved version. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

**Note:**

This document supersedes RCA-26-24-001-1. Revision 2 updates the approximate build dates.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	January 27, 2026
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	EDV
<b>Model Year(s)</b>	2022 - 2024
<b>Approximate Build Dates</b>	January 2022-March 2024
<p><b>Note:</b> Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.</p>	
<b>Vehicle System</b>	26 - Thermal Management

### Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00757575-C	1	BLOWER ASSY; HVAC	Blower, HVAC
PT00861617-A	1	COOLING CHANNEL ADAPTER	
N/A	1	N/A	Cable tie

**Attention:**

The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

## Procedure

Replace: Blower, HVAC (refer to service manual procedure 266422010).

**Important:**

Refer to the parts catalog appendix page for PT00757575 for important installation information.

**Note:**

Do not add Parts Catalog Appendix Rework Additional Time labor codes; the appropriate rework time is already included in the labor code for this Customer Satisfaction Campaign Bulletin

## Labor Codes

Labor Code	Description
RCA262400100	RCA-26-24-001 not applicable
RCA262400101	Replace HVAC Blower

Labor Code	Description
<i>Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.</i>	

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