

Complaints about the Door Window Pane and Front Window Guide and/or Door Slot Seal Damaged (222/22)

Change overview

| Release | Date | Change |
|---------|------------|---|
| 0 | 08/11/2022 | ▪ First publication |
| 1 | 10/29/2025 | ▪ Update to 'Required Parts' section ▪ Update to 'Labor position' ▪ Update to 'PCSS encryption' section title |
| 2 | 01/26/2026 | ▪ Part numbers and work procedure adjusted |

Model Line: **Taycan (Y1A/Y1B/Y1C)**

Model Year: **As of 2020 up to 2025**

Concerns: **Front window guide**

Information: Customers complain about:

- A non-closing front door window due to jammed seal
- Noises when closing the front door window.
- A cracked or "undulating" door channel seal in the area of the front window guide

In the workshop, damage to the front door slot seal is detected.

Cause: Complete abrasion of the anti-friction coating on the seal and/or incorrect position of the door window in the door during the procedure.

Action: In the event of a customer complaint, replace the window guide, window slot seal, trim strip and front left and right door cover.

Required parts

| Parts Info: | Part No. | Designation – Location | Quantity |
|-------------|------------|---|----------|
| | 9J1837835B | ⇒ Door seal window slot seal – Front left | 1 piece |
| | 9J1837836B | ⇒ Door seal window slot seal – Front right | 1 piece |

| | | |
|------------|---|----------|
| 9J1837433 | ⇒ Window guide, A-pillar – Front left | 1 piece |
| 9J1837434 | ⇒ Window guide, A-pillar – Front right | 1 piece |
| PAD837307 | ⇒ Cover for window guide – Front left | 1 piece |
| PAD837308 | ⇒ Cover for window guide – Front right | 1 piece |
| N 10447402 | ⇒ Internal hexagon round oval-head screw – Front window guide, left and right | 4 pieces |
| WHT003237 | ⇒ Internal hexagon round-head countersunk screw – Front window guide, left and right | 2 pieces |
| PAF912950 | ⇒ Stoppers 3.2 x 13.9 x 11.1 – Cover for window guide | 2 pieces |

Additionally required parts

| | | |
|----------------|--|---------|
| PAD837475D I44 | ⇒ Trim strip for door – Front left – Rhodium grey (M-no. QJ1) | 1 piece |
| PAD837476D I44 | ⇒ Trim strip for door – Front right – Rhodium grey (M-no. QJ1) | 1 piece |
| or | | |
| PAD837475B V09 | ⇒ Trim strip for door – Front left – Alushine (M-no. QJ2) | 1 piece |
| PAD837476B V09 | ⇒ Trim strip for door – Front right – Alushine (M-no. QJ2) | 1 piece |
| or | | |
| PAD837475C 041 | ⇒ Trim strip for door – Front left – High-gloss black (M-no. QJ4) | 1 piece |
| PAD837476C 041 | ⇒ Trim strip for door – Front right – High-gloss black (M-no. QJ4) | 1 piece |
| or | | |

| | | |
|----------------|--|---------|
| PAD837475A 03C | ⇒ Trim strip for door – Front left – Matt black (M-no. QJ5) | 1 piece |
| PAD837476A 03C | ⇒ Trim strip for door – Front right – Matt black (M-no. QJ5) | 1 piece |

Replacing window guide, window slot seal, trim strip and front left and right cover

Work Procedure: 1 Replace window guide, window slot seal, moulding and front left and right trim.
For work procedure, see:
⇒ *Workshop Manual '644519 Removing and installing front window guide'*

Labor position and PCSS encryption

Labor position:

| APOS | Labor operation | I No. |
|----------|--|-------|
| 64451901 | Removing and installing front window guide | |
| 64451902 | Removing and installing front window guide | |

PCSS encryption:

| | | |
|-------------------|-------|--------------------|
| Location (FES5) | 64450 | Front window guide |
| Damage type (SA4) | 3042 | Door seal detached |

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