

Technical Service Bulletin

Transaction No.: **2079812/3**

43 "Four-wheel drive: fault" message displayed in instrument cluster on rear-wheel drive vehicles

Release date: Jan 22, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, and S6 Sportback e-tron	2025	000000 – 031181	Rear wheel drive

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added Software Level)
2	12/18/2025	Revised header (Corrected models) Revised <i>Condition</i> (Added model table, and revision history) Revised <i>Warranty</i> (Updated Labor Operations)
1	10/24/2025	Initial publication

Customer states:

The message “**Four-wheel drive: fault**” is displayed in the instrument cluster.

Workshop findings:

The vehicle in question is rear-wheel drive (PR number: 1X2) and the message is therefore not correct.

Technical Background

Optimized software for HCP1 control unit (J1312 / diagnostic address 812C).

Production Solution

From production date 09/18/2025 onward.

Service

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for the vehicle. If this is the case, please perform the software update described in TSB 2079690.

Warranty

Claim Type:	<ul style="list-style-type: none">If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	4316

Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2079812/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2079812**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.