



# TECHNICAL SERVICE BULLETIN

ID No. 26-001  
Release Date 01-31-2026

## TSB-26-001 CARB CLEAN TRUCK CHECK TEST ERROR

### OVERVIEW

Some vehicles may exhibit a condition where the CARB Clean Truck Check will not pass due to a “Test Results Could Not Be Determined” error. Units equipped with the Hino Edge Telematics system may require a software update to resolve the error.

### SUBJECT VEHICLES

2022 – 2024 Model Year Hino Conventional L and XL Series vehicles equipped with the Edge Telematics system.

### REPAIR PROCESS

1. Disconnect the Hino Edge Telematics module 10 pin connector behind the fuse panel cover and run the CARB Clean Truck Check test again.



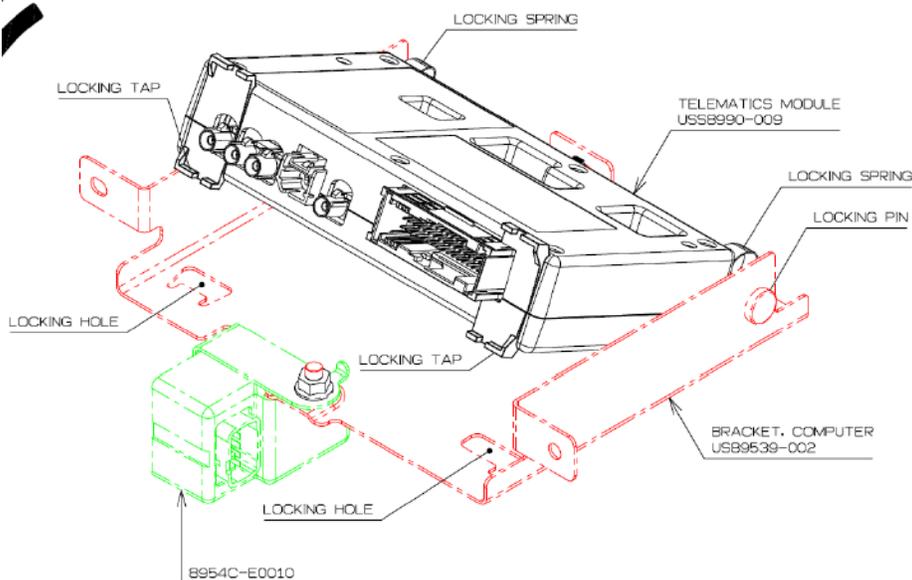
## REPAIR PROCEDURE

2. If the vehicle passes the test with the Hino Edge Telematics module disconnected, alert the owner or Fleet Administrator of the condition. The owner or an authorized Hino Dealer or Service Center shall record the VIN and TCU Serial number and email this information to Ultimate Support (see below) for verification of the Telematics software level and the unit status.

VIN \_\_\_\_\_

TCU SERIAL NUMBER \_\_\_\_\_

EMAIL TO: [ultimatesupport@hino.com](mailto:ultimatesupport@hino.com)



3. Depending on the status of the module a software update will be sent to the vehicle via over the air update to correct this issue. If a condition exists that the unit cannot be updated a replacement unit will be sent with installation instructions at no cost to the customer.