

VIEW MESSAGE

BACK

Message Title: Intelligent Speed Assist Incorrect signs detected

Distribution list: Sales Message: US

Dear Workshop Partners
Hope this Special Service Message (SSM) finds you well. We have received a small number of reports where the Intelligent Speed Assist (ISA) detecting the incorrect road signs.
In the event of this concern being reported please check the following:
- The ISA software is the latest for the region
- The software level of the HU and the FCM is at the latest level
- The satellite are being detected in Pathfinder
- Carry out a factory reset of the HU within the settings
Once the factory reset has been carried out switch the ignition off, then allow the vehicle to sleep for 5 minutes.
Road test the vehicle after the sleep cycle to check the concern is resolved. If the concern is still present please create a technical support ticket.
Best regards
Your INEOS Customer Service team

DETAILS

Type: Announcements
Department: Service Department
Category: General
Priority: Normal

DATES

Effective Date: 2026-01-07
Expiry Date: 2026-12-30

ATTACHMENTS