

Special Service Message (SSM):

Dear Workshop Partners,

We hope this message finds you well. As part of our ongoing commitment to delivering exceptional quality and service, we are issuing this Special Service Message (SSM) to provide you with important information, or request information that will assist the business in providing the best possible service to our valued customers.

SSM Overview:

This SSM is a request for your support:

To help assist the quality department with an investigation into potential axle breather failures we are seeking your assistance. Our request is for supporting material (images) of the breather and its surrounding area with an overview picture of the axle and underside of chassis prior to replacement of the breather/s.

Please include confirmation of the concern causal failure of the breather, i.e., oil leak to pinion oil seal via submission of an EPQR.

Failure description of the breather i.e., seized, clogged, damaged.

Good working Breather: Seized Breather due to weathering:



DETAILS

Type: Announcements

Department: Service Department

Category: General

Priority: Urgent

DATES

Effective Date: 2026-01-20

Expiry Date: 2026-03-30

ATTACHMENTS