



SSM 54541 2025 Expedition/Navigator - One-Touch Up/Down Front Window Does Not Operate Properly

Some 2025 Expedition/Navigator vehicles equipped with one-touch up/down front windows may exhibit a window not responding to one-touch controls, does not open all the way and/or bounces back when using the one-touch close function. This may be due to a calibration parameter in the driver door module (DDM) and/or passenger door module (PDM). To correct the condition, reprogram the DDM and PDM using the latest software level of the Ford Diagnosis and Repair System (FDRS) scan tool. If the symptom remains, refer to WSM, Section 501-11 for normal diagnostics outside of this article. For claiming, use causal part number 14B291 and labor operations 12651D and 12651D4 of the Service Labor Times Standard (SLTS) Manual.