



SSM 54535 2025 Expedition/Navigator - Unable To Deactivate Auto-Fold Mirror Operation - Function Missing From IPC Message Center - Built On Or Before 29-Apr-2025

Some 2025 Expedition/Navigator vehicles equipped with power folding mirrors built on or before 29-Apr-2025 may no longer have the ability to deactivate the auto-fold mirror operation from the menu located in the instrument panel cluster (IPC) message center. This may be due to the software in the driver door module (DDM) and passenger door module (PDM). Power folding mirror operation from the physical buttons are not affected by this condition. Inform customers that engineering is currently working on a solution for this condition that is expected in Q4 2026. Replacement or reprogramming of the accessory protocol interface module (APIM), DDM, or PDM will not resolve this condition. Monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available.