



Occupant and Cargo Carrying Capacity Label - Incorrect Length Information

Bulletin Type:	TSB	Publication Date:	January 2026
Bulletin #(s):	26-001	Make(s):	Jayco
Job Code(s):	9803645	Model(s):	Redhawk SE
Flat Rate(s):	9803645 - 0.3 Hr. Labor - Replace OCCC Label	Model Year(s):	2025 -2026

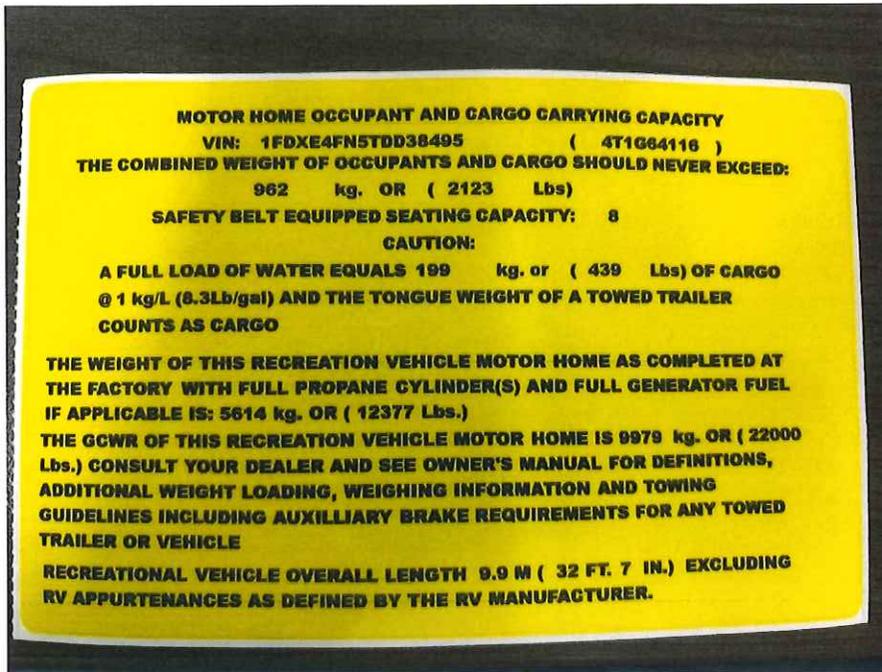
Incident:	Length information listed on the Occupant and Cargo Carrying Capacity (OCCC) label is incorrect.
Affected Units:	2025 – 2026 Jayco Redhawk SE
Part:	Part: The Occupant and Cargo Carrying Capacity Label is enclosed in Owner/Dealer notification letter
Misc. Tools & Supplies:	Isopropyl alcohol Shop rag
Parts Return Information:	N/A

REPLACE OCCUPANT AND CARGO CARRYING CAPACITY LABELS

Remove existing labels

1. The OCCC (Occupant Cargo Carrying Capacity) label for the Redhawk SE located on the driver side door jamb pillar and the other label will be affixed inside of the entry door.
2. Remove the existing labels. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original labels were removed.
 - a. Allow the area to dry for at least 30 seconds.

The Occupant and Cargo Carrying Capacity label below is only an example of the label you are to replace.



Occupant and Cargo Carrying Capacity Label

Apply new labels

1. Remove the protective back from the new labels. Align the new labels in the same location of the original labels and apply it to the surface. Remove any air bubbles from the labels.
 - a. Note: Do not attempt to remove or adjust the labels once it has touched the surface. Doing so may damage the labels or cause them not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540



Technical Service Bulletin Notification TSB #: 26-001
Unit Serial Number: DEVICEID»

January 2026

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer,

Jayco has determined that certain 2025 – 2026 Jayco Redhawk SE; 2026 Entegra Coach Odyssey SE have the overall length incorrect on the OCCC label. The remedy is to replace the label.

Our records indicate that the following vehicle is currently part of the inventory at your dealership and requires the Service Bulletin repair prior to being retail sold:

DEVICEID»

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for them. All pertinent information regarding this Service Bulletin is on file under the Case 26-001 TSB Lines in Jayco Partners.

If you have questions regarding this Service Bulletin, please contact the Jayco Customer Service Department at 800-283-8267.

Sincerely,
Jayco Motorized Division



Technical Service Bulletin Notification TSB #: 26-001

Unit Serial Number: DEVICEID»

January 2026

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Customer,

Jayco has determined that certain 2025 – 2026 Jayco Redhawk SE; 2026 Entegra Coach Odyssey SE have the overall length incorrect on the OCCC label. The remedy is to replace the label.

Our records indicate that your vehicle is affected by this Service Bulletin. You may replace the label yourself or contact your nearest Jayco dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

«DEVICEID»

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Motorized Customer Service Department at 800-283-8267.

We apologize for any inconvenience or concern this bulletin may cause and want to assure you that Jayco is taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,
Jayco Motorized Division