

Subject: CRACK IN DOOR SIDE OF FRONT SEAT CUSHION TRIM	Bulletin No.: 09-004/26
	Last Issued : 01/12/2026

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2023-2025 CX-50 (with Leather/ Leatherette Front Seat) with VINS lower than 7MMVA*****333832 (produced before November 16, 2024)

2025 CX-50 Hybrid (with Leather/ Leatherette Front Seat) with VINS lower than 7MMVA**W***104340 (produced before November 16, 2024)

DESCRIPTION

Some vehicles may exhibit a crack in the door side of the front seat cushion trim.



Sample Pictures:

Cracks develop along the areas where wrinkles form when weight is applied to the seat.

When exiting the vehicle, the door-side surface of the cushion trim may be folded and compressed. When entering the vehicle, the surface of the cushion bolster may be rubbed and stretched. Repeated occurrences of these conditions may result in a crack forming in the surface of the seat cushion trim. To eliminate this concern, the material of the door-side surface of the front seat cushion trim has been modified to improve tear strength and scratch resistance. Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the front seat cushion(s) with a modified one(s) according to the following repair procedure.

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NOTE: Only replace the affected part(s).

AIRBAG WARNINGS AND CAUTIONS

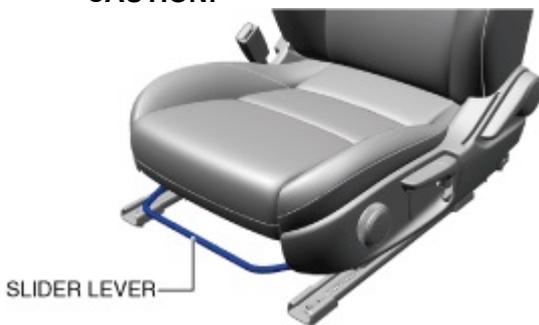
Handling a seat equipped with a side air bag improperly can accidentally operate (deploy) the air bag, which may seriously injure you. Read the service warnings and cautions in MGSS before handling a front seat that is equipped with a side airbag.

- AIR BAG SYSTEM SERVICE WARNINGS [TWO-STEP DEPLOYMENT CONTROL SYSTEM - US/ CANADA SPEC.]
- AIR BAG SYSTEM SERVICE CAUTIONS [TWO-STEP DEPLOYMENT CONTROL SYSTEM - US/ CANADA SPEC.]

MANUAL SEAT WARNINGS AND CAUTIONS

WARNING: If the sliding mechanisms on both sides are not locked after assembling the front seat, it may move unexpectedly while the vehicle is driven, which could result in serious injury. After assembling the front seat, try moving it back and forth to verify that the sliding mechanism on both sides is locked.

CAUTION:



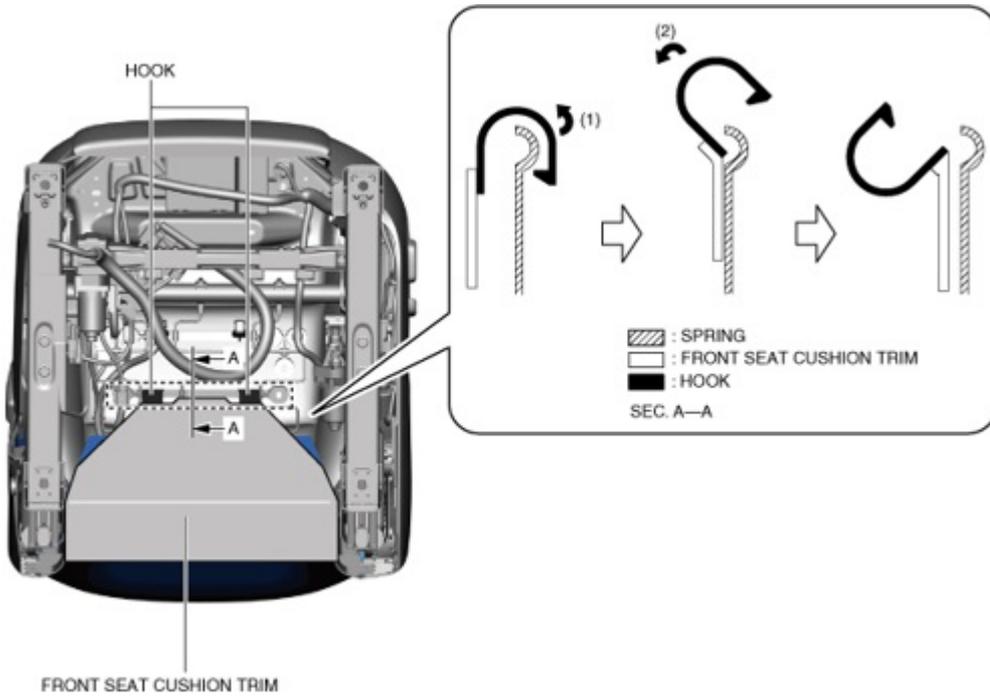
- After removing the front seat, do not operate the slider lever.
- After the front seat has been removed, if the slider lever is operated and the front seat is reinstalled with the left/ right slide positions deviated, the adjuster unit could be damaged.
- Verify that there are no malfunctions in the forward/back slide of the seat and in the adjuster unit after installing a front seat.

FRONT SEAT CUSHION REMOVAL/INSTALLATION

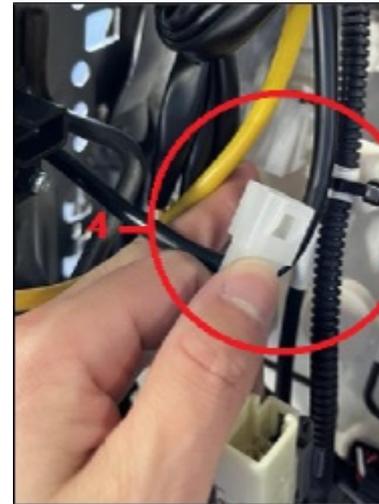
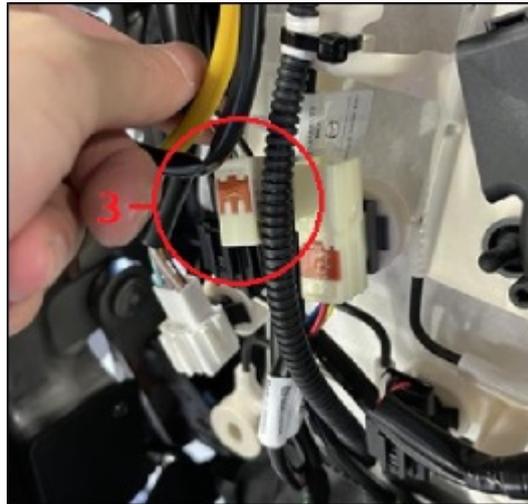
- Prepare a clean cloth so as not to damage or soil the seat when performing the procedure with the front seat removed from the vehicle.
- Prepare C-rings and bands for use during reassembly. 4-6 of each may be required. (See the Parts Information for details.)
- Remove the front seat belt lower anchor (See FRONT SEAT BELT REMOVAL/INSTALLATION).
- Remove the front seat installation bolts (See FRONT SEAT REMOVAL/INSTALLATION).
- Switch the ignition OFF.
- Disconnect the negative battery terminal and wait for 1 minute or more (See NEGATIVE BATTERY TERMINAL DISCONNECTION/CONNECTION).
- Remove the front seat (See FRONT SEAT REMOVAL/INSTALLATION).
- Remove both front seat side covers (See FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).

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i. Move the hooks in the order of arrows (1) and (2) shown in the figure to detach the hooks from the springs.



j. Disconnect the connectors shown below.



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k. Remove the wiring harness clips.

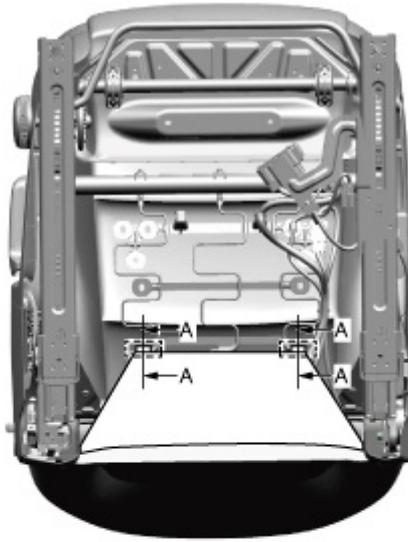


l. Cut the bands.

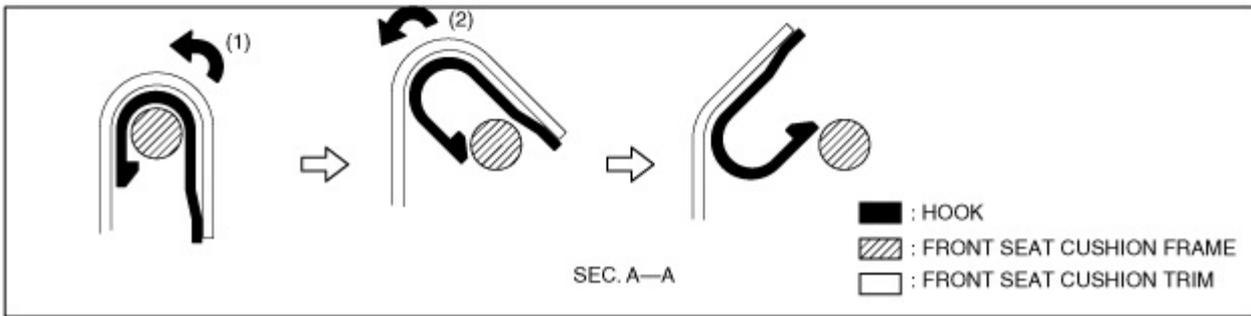


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m. Move the hooks in the order of arrows (1) and (2) shown in the figure to detach the hooks from the front seat cushion frame.



□ : HOOK

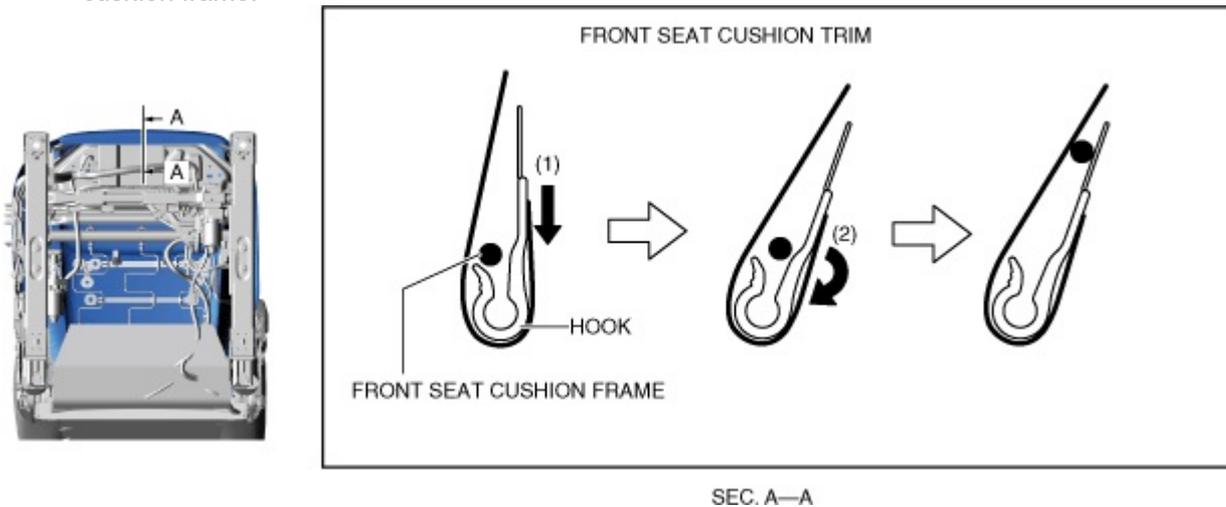


n. Disconnect hooks between the seat cushion and the seat frame as shown below.



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- o. Move the hooks in the order of arrows (1) and (2) shown in the figure to detach the hooks from the front seat cushion frame.



- p. Install in the reverse order of removal.

- q. If the passenger seat was repaired, follow the appropriate weight sensor procedure:

- Passenger's seat is removed: Perform the seat weight sensor inspection using the M-MDS after installing the passenger's seat (See SEAT WEIGHT SENSOR INSPECTION [TWO-STEP DEPLOYMENT CONTROL SYSTEM - US/ CANADA SPEC.]).
- Passenger's seat components are replaced with a new one: Perform the seat weight sensor calibration using the M-MDS (See SEAT WEIGHT SENSOR CALIBRATION [TWO-STEP DEPLOYMENT CONTROL SYSTEM - US/ CANADA SPEC.]).

- r. Check for wrinkles. If there are wrinkles, see the section titled "LEATHER SEAT WRINKLES".

LEATHER SEAT WRINKLES

If the new leather seat trim has wrinkles, see TSB 09-001/26 - WRINKLES ON LEATHER SEAT SURFACE OF NEW (UNSOLD) VEHICLE OR ON NEW UPHOLSTERY UNDER WARRANTY REPAIR for the procedure to remove the wrinkles.

NOTE: DO NOT use the steam iron on areas made of leatherette (red areas in the image below) or the trim will be damaged and will not be covered under warranty.



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3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
VB01-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB01-88-110 2B	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB02-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB02-88-110 2B	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB03-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB03-88-110 2B	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB04-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB04-88-110 18	CUSHION (R), FRT SEAT	1	RED
VB04-88-110 1F	CUSHION (R), FRT SEAT	1	TERRACOTTA
VB05-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB05-88-110 18	CUSHION (R), FRT SEAT	1	RED
VB05-88-110 1F	CUSHION (R), FRT SEAT	1	TERRACOTTA
VB21-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB21-88-110 1F	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB22-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB22-88-110 1F	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB22-88-110 02	CUSHION (R), FRT SEAT	1	BLACK
VB22-88-110 1F	CUSHION (R), FRT SEAT	1	BLACK/ASH OCHRE
VB01-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB01-88-160 2B	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
VB02-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB02-88-160 2B	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
VB03-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB03-88-160 2B	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
VB04-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB04-88-160 2B	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
VB05-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB05-88-160 18	CUSHION (L), FRT SEAT	1	RED
VB05-88-160 1F	CUSHION (L), FRT SEAT	1	TERRACOTTA

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VB05-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB05-88-160 18	CUSHION (L), FRT SEAT	1	RED
VB05-88-160 1F	CUSHION (L), FRT SEAT	1	TERRACOTTA
VB22-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB22-88-160 1F	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
VB31-88-160 02	CUSHION (L), FRT SEAT	1	BLACK
VB31-88-160 1F	CUSHION (L), FRT SEAT	1	BLACK/ASH OCHRE
KD7J-88-244	BAND	4-8	- Quantity one per part number. - Total quantity varies by manual/power seat and if you are removing the seat bottom, seatback, or both. - Can be sourced locally. - Referred to as a "BAND" in the repair procedure. - Also known in the US as cable tie, zip tie, wire tie, tie wrap, tie strap, hose tie, and other variations.
0824-88-049	CLIP	4-6	- Quantity one is package of 90. - Can be sourced locally. - Referred to as a "C-RING" in the repair procedure. - Also known in the US as a "hog ring". Can be sourced locally.
--	HOG RING		Locally procured parts

NOTE: Utilize GEPC by entering the VIN as the search key to identify the appropriate part number.

NOTE: If the part number differs from the above table, the vehicle is NOT applicable to this Service Information.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	88
Damage Code	9C
Part Number Main Cause	***-88-110*** or ****-88-160***
Quantity	1
Operation Number / Labor Hours:	XXWZZKRX / Actual time (Max. 0.9 Hrs.) (one side) XXWZZLRX / Actual time (Max. 1.6 Hrs.) (both sides)

NOTE: Claim parts number(s) other than the causal parts number as related parts.

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