

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: FRONT DOOR INTERFERES WITH REAR DOOR GARNISH	Bulletin No.: 09-002/26
	Last Issued : 01/08/2026

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
09-051/24	11/21/2024
09-027/23	06/28/2023

APPLICABLE MODEL(S)/VINS

2020-2026 CX-30 (Mexico built)

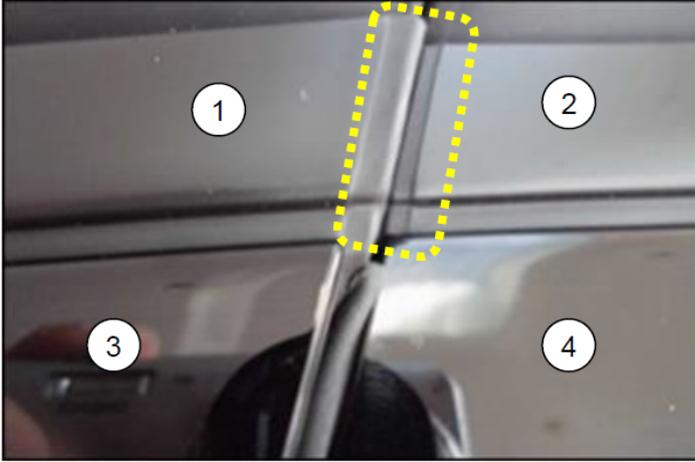
DESCRIPTION

On some vehicles, the front door glass run channel may interfere with the rear door garnish. Since the front door glass run channel is not fixed strongly enough to the door, repetition of door operation may result in interference and damage to the rear door rubber seal.

1. When the front door glass is closed, the glass run-channel may be forced to move to the B-pillar side.
2. Under extremely hot climate conditions, the glass run-channel may expand to the B-pillar side.



CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



(1) Front Door Glass Run-Channel	(3) Front Door Garnish
(2) Rear Door Glass Run-Channel	(4) Rear Door Garnish

To eliminate this concern, the fixing force and durability of the glass run channel against thermal expansion and vibration has been improved. The shapes of the front and rear glass run channels and the rear garnish lip have been changed to prevent interference.

Customers experiencing this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.

NOTE:

- Replace the opposite side too, even if there is no damage.
- For this repair, the beltline molding does not need to be removed/replaced, even though the workshop manual instructs to do so.

2. **Adhesive Preparation:** Procure an adhesive locally that is suitable for bonding rubber, metal, and plastic (example: Mazda Seam Sealer, P/N: 0000-77-RPKT-M6).

SEAM SEALER

- Clear, transparent.
- Bonds to high solids paints.
- Seals wet or dry surfaces.
- Flexible - will not harden, shrink or crack.
- Paintable.



Part Number	Minimum Order	Size	Comments
0000-77-RPKT-M6	1 tube	5 oz.	1 per case

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

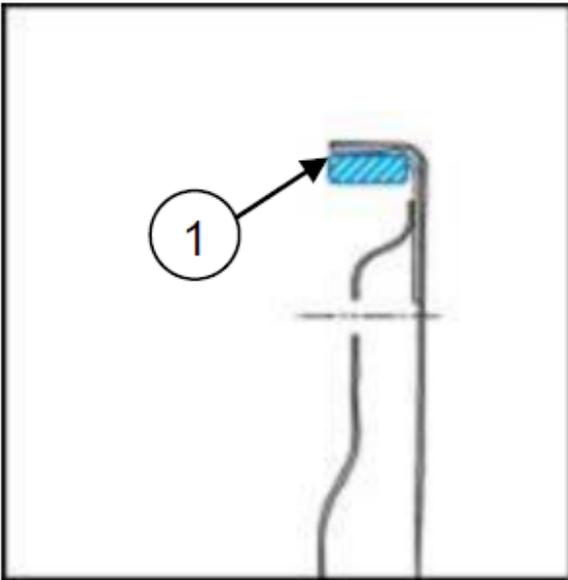
NOTE: There is no specification for the viscosity of the adhesive as long as it is suitable for the above materials, there is no restriction on the product.

3. **Remove** the front and rear door glass run channels and rear garnish according to the instructions on MGSS online. **If side window deflectors are installed, remove them too.**

- FRONT DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION
- REAR DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION

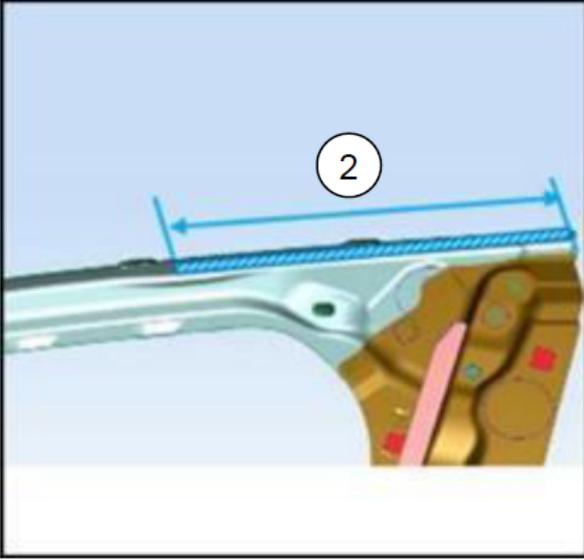
4. **Clean and degrease the front door and a modified front door glass run-channel:**

NOTE: Refer to the following figures for the degreasing areas (1, 2 and 3).



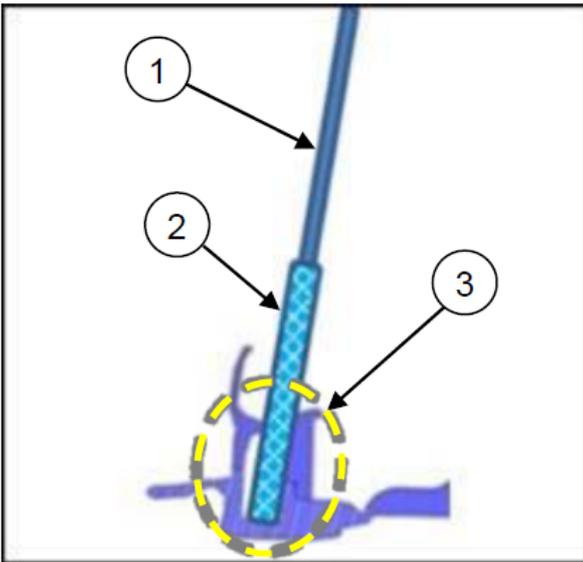
Section of Door Side. (1) Degreasing Area

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



(2) Degreasing Area

a) Clean and degrease the lower surface of the glass run-channel on the door side over a slightly wider area than where the adhesive will be applied (approx. 200mm or more from edge of door).



Section of Glass Run-Channel

- (1) Spatula or Screwdriver
- (2) Cloth
- (3) Degreasing Area

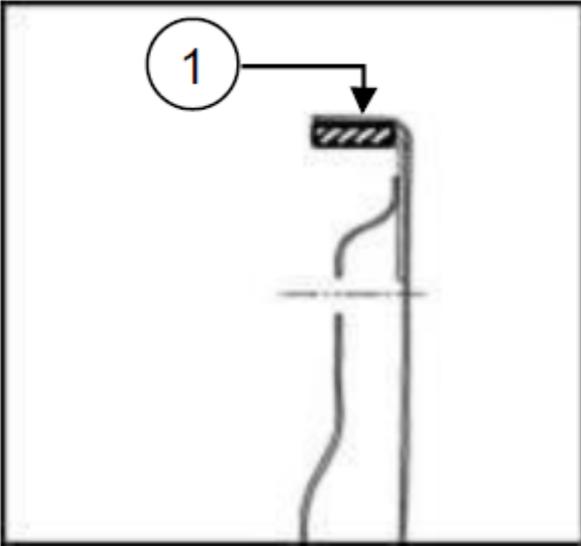
CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

b) For degreasing the glass run-channel side, soak a cloth or similar material in the degreasing agent and clean the inside of the groove (approx. 200mm or more from edge of door).

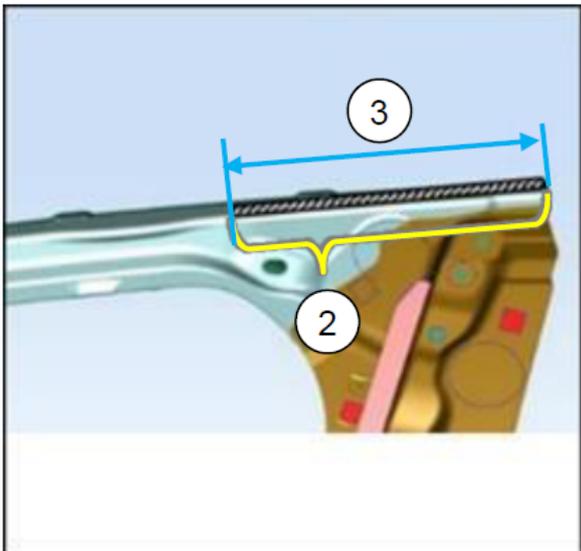
5. Apply a thin layer of adhesive to the front door (lower surface of the glass run-channel mounting area).

NOTE:

- Immediately wipe off any adhesive that gets on unintended areas.
- Check the usage instructions and precautions for the adhesive.



Section of Door Side. (1) Adhesive application area.



CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

(2) Adhesive application area: The lower surface the door side.

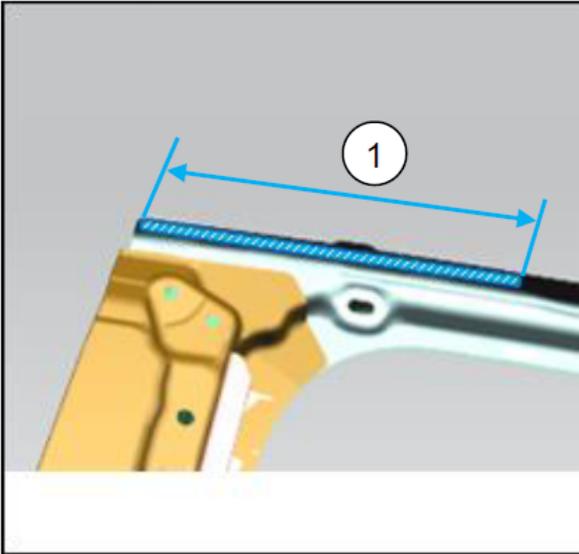
(3) Dimension: 180mm

6. **Install** the front glass run channels with modified parts according to the instructions on MGSS online:

- FRONT DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION

7. **Clean and degrease** the door and the modified rear door glass run-channel:

NOTE: Except for the figure below, the cleaning and degreasing procedures are the same as with the front doors.



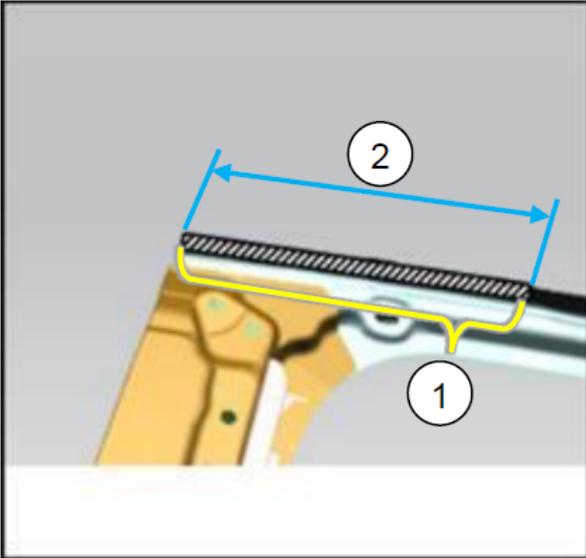
(1) Degreasing Area

(Approx. 200mm or more from edge of door).

8. **Apply** a thin layer of adhesive to the rear door (lower surface of the glass run-channel mounting area).

NOTE: Except for the figure below, the adhesive application procedure is the same with the front door.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



(1) Adhesive application area: The lower surface the door side.

(2) Dimension: 180mm

9. **Install** the rear glass run channels with modified parts according to the instructions on MGSS online:

- REAR DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION

10. Repair the other side doors according to Steps 3 - 9.

11. After the repair is completed, allow the adhesive to cure for 16 hours.

CAUTION:

- Avoid excessive opening and closing of the door until the adhesive has fully cured, as this may cause the adhesive position to shift.
- If the customer needs to use the vehicle during this period, explain the above precautions to them before delivering the vehicle.

12. If there are new side window deflectors, install them too (applicable only to vehicles installed with side window deflectors.)

NOTE: After installing the door glass run-channel, wait for 5 minutes for initial curing before proceeding with the installation of the side window deflectors.

13. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
--------------	-------------	------	-------

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

DGH9-58-60ZC	CHANNEL(R), GLASS	1	For front door
DGH9-59-60ZC	CHANNEL(L), GLASS	1	For front door
DGH9-72-60ZC	RUN CHANNEL(R) GLASS	1	For rear door
DGH9-73-60ZC	RUN CHANNEL(L) GLASS	1	For rear door
DGH9-50-M10	GARNISH(R), FRONT DOOR	1	[R] BLACK
DGJ1-50-M10A	GARNISH(R), FRONT DOOR	1	[R] PIANO BLACK
DGH9-50-M20	GARNISH(L), FRONT DOOR	1	[R] BLACK
DGJ1-50-M20A	GARNISH(L), FRONT DOOR	1	[R] PIANO BLACK
DGH9-50-M30A	GARNISH(R), REAR DOOR	1	BLACK
DGJ1-50-M30B	GARNISH(R), REAR DOOR	1	PIANO BLACK
DGH9-50-M40A	GARNISH(L), REAR DOOR	1	BLACK
DGJ1-50-M40B	GARNISH(L), REAR DOOR	1	PIANO BLACK
DGH9-50-M50	GARNISH(R), REAR DOOR	1	[R] BLACK
DGJ1-50-M50A	GARNISH(R), REAR DOOR	1	[R] PIANO BLACK
DGH9-50-M60	GARNISH(L), REAR DOOR	1	[R] BLACK
DGJ1-50-M60A	GARNISH(L), REAR DOOR	1	[R] PIANO BLACK
BCJH-58-975B	GROMMET, SCREW	6	[R] for hole cover No.1
BDDT-50-M38	CLIP, GARNISH	6	[R] for PIANO BLACK sail garnish (both sides)
GHP9-50-M38	CLIP, GARNISH	6	[R] for BLACK sail garnish (both sides)
-	Accessory side window deflectors	1	If already installed to the vehicle before repair

[R]: Replacement parts

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	90

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Damage Code	9B
Part Number Main Cause	DGH9-58-60ZC or DGH9-59-60ZC
Quantity	1
Operation Number / Labor Hours:	XXRC8FRX / 3.0 Hrs. (both sides)

NOTE:

- Claim other parts as Related Parts.
- Seam sealer is considered a shop supply.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.