

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WRINKLES ON LEATHER SEAT SURFACE OF NEW (UNSOLD) VEHICLE OR ON NEW UPHOLSTERY UNDER WARRANTY REPAIR	Bulletin No.: 09-001/26
	Last Issued : 01/06/2026

BULLETIN NOTES

- This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red text.
- This service bulletin is only for sublet repair. A qualified upholstery repair specialist is required for this repair procedure.
- Please print a copy of this bulletin for the upholstery repair specialist.

Previous TSBs:	Date(s) Issued:	Previous TSBs:	Date(s) Issued:
09-036/24	07/18/24	09-006/19	01/14/19
09-007/23	02/01/23, 04/03/23, 06/01/23 and 11/20/23	09-015/18	03/22/18 and 10/10/18
09-012/22	04/08/22	09-016/16	03/07/16 and 06/22/16
09-007/20	12/10/20 and 01/13/20	09-015/12	03/23/12

APPLICABLE MODEL(S)/VINS:

2022-2026 CX-30	2022-2026 Mazda3	2022-2026 MX-5
2022-2026 CX-5	2022-2023 MX-30	2024-2026 CX-90 (All)
2022-2026 CX-50 (All)	2022-2026 MX-5	2025-2026 CX-70 (All)
2022-2023 CX-9	2023-2026 CX-50 (All)	

DESCRIPTION

There are wrinkles on the leather seat cushion and/or seat back surface at PDI, when new vehicle is delivered, or when new upholstery is installed under Warranty repair.

NOTE:

- This repair is not a permanent fix, it is meant to make new seats look their best when the vehicle is first presented to the customer.
- Wrinkles may not be completely removed after the repair is completed.
- Leather is a natural material and may develop some wrinkles due to aging and wear during normal usage.

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REPAIR PROCEDURE

This repair is only applicable to new vehicles during PDI, when a new vehicle is delivered to the customer, **or new upholstery is installed under Warranty.**

1. Is the subject vehicle a new/unsold unit currently in dealer inventory or is new upholstery installed under Warranty?

- **YES:** Go to step 2.
- **NO:** This service information is not applicable to the vehicle.

2. Is the subject vehicle equipped with leather seat trim?

- **YES:** Go to step 3.
- **NO:** This service information is not applicable to the vehicle.

NOTE: Some vehicles have a combination of leather AND leatherette covered seat trim. Depending on the vehicle, the areas covered in leather are usually the seat bottom and seat back areas.

CAUTION:

- DO NOT steam iron leatherette type seat trim areas, otherwise, the trim will be damaged and will not be covered under warranty.
- To avoid seat trim burn damage, NEVER use a flat iron without steam, ALWAYS use a commercially available steam iron.

3. Do the leather portions of the seat trim have wrinkles?

- **YES:** Go to step 4.
- **NO:** This service information is not applicable to the vehicle.

4. Heat an iron to 284 - 356 °F (140 -180 °C).

5. Sufficiently spray water on a cloth with a spray bottle.

NOTE: Always keep the cloth wet. Spray water on the cloth repeatedly before it dries.

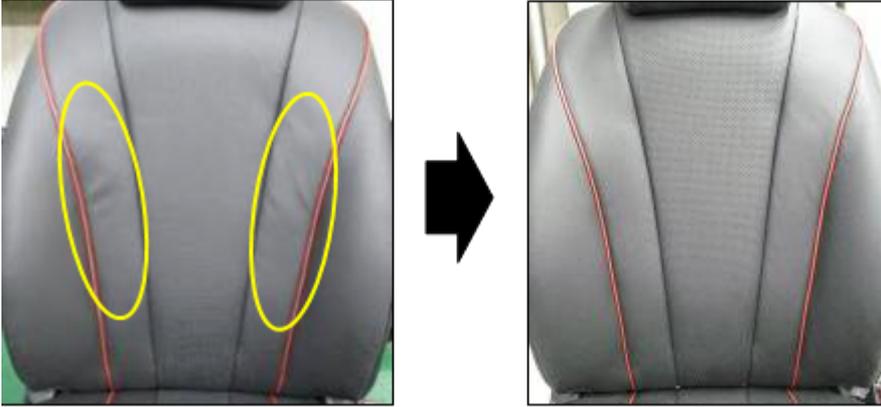


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6. Wrap the bottom of iron by the water-soaked cloth.
7. Stretch the wrinkled portion of seat surface by hand.
8. Run the iron with the cloth on the wrinkled area, as shown below.

Before

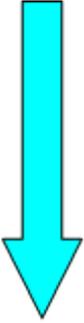
After

**CAUTION:**

- **DO NOT** spray water on the ISO FIX button (shown below), seat belt and buckle.
- **DO NOT** run the iron on the ISO FIX button, seat belt & buckle.



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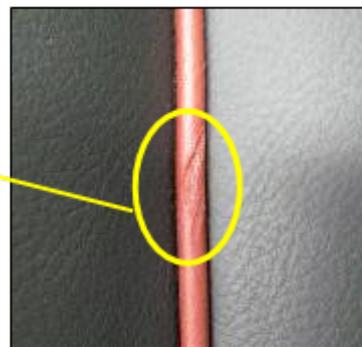
**CAUTION:**

- **DO NOT** keep the iron in the same area for a long time. Doing so could damage the seat surface, as shown below.
- **DO NOT** run the iron without a water-soaked cloth, especially over the seat trim beading and seat side trim areas.

Damaged seat side trim



Damaged seat trim beading



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WARRANTY INFORMATION**NOTE:**

- **This warranty information applies only to verified new vehicles and eligible for warranty repair.**
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This service bulletin is only for sublet repair. A qualified upholstery repair specialist is required for this repair procedure.

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Warranty Type	A	---
Symptom Code	87	---
Damage Code	9E	---
Part Number Main Cause	Refer to GEPC part number of concerned seat	---
Quantity	0	---
Operation Number / Labor Hours:	XXG23ARX / 0.0 Hrs.	---
Sublet Allowance:	MM030XRX / 0.3 Hrs.	Sublet allowance can be claimed for administration tasks associated with the sublet repair.

UPHOLSTERY REPAIR SHOP

Cost to repair leather seats

Sublet Invoice Number	Number from the upholstery repair shop invoice or dealer purchase order.
Sublet Type Code	Enter "F6"
Sublet Amount	Enter the upholster shop invoice amount. No mark-up allowed.

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