

Smart Valve – P4, 5th GEN and 57X Unintended Raised Rear Suspension

Topic Background:

1. Customers and Dealers are reporting vehicles with rear suspension raised beyond the normal raised height position.
2. HSV (Hadley Smart Valve) produced by LINK and this electronically controlled air suspension system (ECAS) provides a raised, nominal and lowered suspension setting using a 2-position momentary switch.

Topic Resolution Info:

1. CAL for vehicles in fleets and regions with laptops/software capable of firmware update
2. Technical Service bulletin for symptoms and repair for any potential aftermarket installations
3. Field Service campaign to address the remainder of the population

Progress Updates:

1. Production containment and short-term field containment already in place. Long term corrective action to follow.



Link #: H02410HSVC(S):
DTNA # A16-21836-003
Firmware rev G (Etch)



Link #: H02410DRHC(S):
DTNA # A16-21837-003
Firmware rev K (Etch)

