D25M3 and General Programming Best Practices

Topic Background:

- D25M3 was released shortly before the holiday

- This led to 50-60 cases per day coming into DTTS for programming issues

Topic Resolution Info:

- Diagnostic Link 8.23 is required for programming D25M3

- Step 7 of campaign was added to improve programming efficiency
  - Cases now down to 20-30 per day

- Go to the 'Program 'Device' tab, remove all previously downloaded data from older units and then on the "Software" tab, click "Refresh all software."

- *This is good practice for all programming even if not involved with D25M3 when possible*
  - If this step is not completed, it can lead to:
    - Not pulling down latest software available
    - Unable to program entirely
    - Incorrect parameters loaded
    - Manual Mainframe changes required
      - DTTS Case Creation likely needed