



SIM 51 05 25

TAILGATE NOT CLOSING OR LOCKING PROPERLY

2026-01-23

This Service Information Bulletin replaces SI M51 15 16 **Dated November 2016**

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description
F57	MINI Cooper convertible
F67	MINI Cooper convertible

SITUATION

The tailgate locks only on one side or has difficulty closing, which may cause a check control message stating "Tailgate Open." Additionally, a "rattle" noise may be heard while driving over rough roads.

CAUSE

The striker on the right or left side of the tailgate is not set accurately.

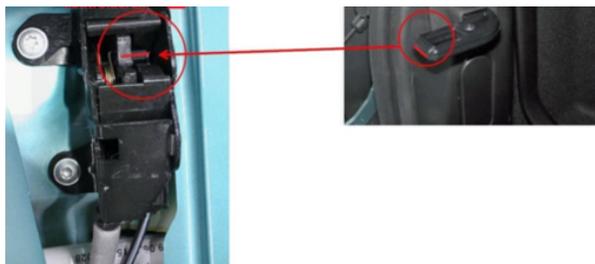
Note: The trunk seal also may not be properly fitted, preventing the trunk lid from closing completely.

CORRECTION

In the event of customer concern, proceed as follows:

1. Check that the seal is fitted correctly, as an improperly fitted seal may obstruct the lid from closing completely.
2. Apply oil to all hinge points, part number 83 23 0 418 567 – multifunction spray.
3. Check the closing of the trunk lid and verify if the concern is still present. If it is, proceed with the next steps outlined in the procedure section.

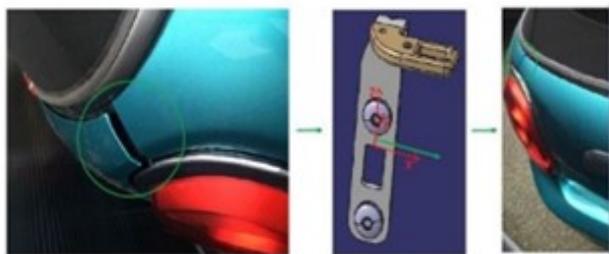
PROCEDURE



1. Place a mark on the striker with a transferable medium (such as chalk).
2. Close the tailgate, then reopen.
3. Check the striker to see the contact point of the latch onto the striker.

Did the latch contact near the middle of the striker?

- YES– Go to step 5.
NO – Go to Step 4.



4. Adjust the rear lid lock according to REP 51 24 004 Adjusting rear lid lock.

5. Check the gap dimensions and correct, if necessary, using REP 41 62 014 “Adjusting tailgate to fit“.

PARTS INFORMATION

A part exchange does not provide a solution for this situation.

Sublet – Bulk Supply Material

Part Number	Description	Quantity
83 23 0 418 567	Multifunction spray (DN = 400 mL)	As needed

CLAIM INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty and the New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time) (Checking the striker's contact point on the latch)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Repairs

Repair Code:	5124005300	Tailgate lock Not closing
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And, with the diagnosis above that applies to your center together with the work below that was performed.

Labor Operation	Description	Labor Allowance
51 24 004	Adjusting luggage compartment lid lock (Main work)	As applicable
Or:		
51 24 504	Adjusting luggage compartment lid lock (Plusposition)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 51 24 504 instead of 51 24 004.

Or:

Repair Code:	4162004100	Rear lid Poorly adapted/fitted
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Also, with the diagnosis above that applies to your dealer together with the work below that was performed.

Labor Operation	Description	Labor Allowance
41 62 014**	Adjusting rear lid (Main work) (Includes 51 24 004/504)	As applicable
Or:		
41 62 514**	Adjusting rear lid (Plusposition) (Includes 51 24 004/504)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 41 62 514 instead of 41 62 014.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply materials (Do not use the MINI part numbers for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (MINI part number) is at the dealer net (DN) price for the full or proportional quantity used plus your dealer's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

(*) Based on which one applies to your dealer, please refer to **SI M01 01 20** or **M01 04 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your dealer performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

(**) AIR's Main Group (MG) 41 with Inclusive Mechanical Work (R).

Applicable MG 41 flat rate labor operation codes will show a secondary "R FRU" value that is listed below the primary FRU allowance. This identifies the portion of "remove and install assemblies/body components" work that is included in that specific MG 41 flat rate labor operation code. Under no circumstances should this secondary FRU value amount be added to the overall job/work procedures and claimed.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

