



SIB 52 07 25

M5 HEAD RESTRAINT GROANING NOISE

2026-01-28

This Service Information Bulletin (Revision 2) replaces SI B52 07 25 **dated October 2025**.

What's New:

- Model: Vehicles added; prod. date ranges expanded
- Correction updated to replace aperture trim for the noise complaint
- Procedure updated
- Parts Information updated
- Claim Information updated

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan	Vehicles with option S4MAA (M Multifunction seat) produced up to February 1, 2026
G90	M5 Sedan	Produced up to February 1, 2026
G99	M5 Touring	

SITUATION



The decorative trims on the head restraints of the driver's seat and front passenger seat cause groaning noises on any route, at any temperature, even in a slightly reclined position.

See attached video [BV52 01 25 M5 Head Restraint Groaning noise](#) to hear the noise.

CAUSE

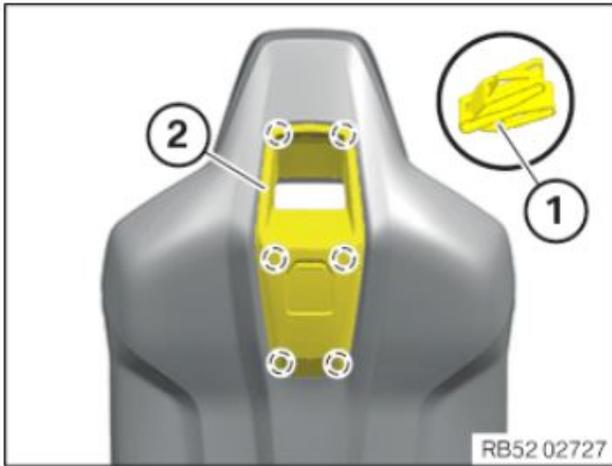
The edge of the aperture trim rubs against the seat leather upholstery at the point of contact.

CORRECTION

Replace the aperture trim on both seats in case of a noise concern with revised part number 52 10 7885235.

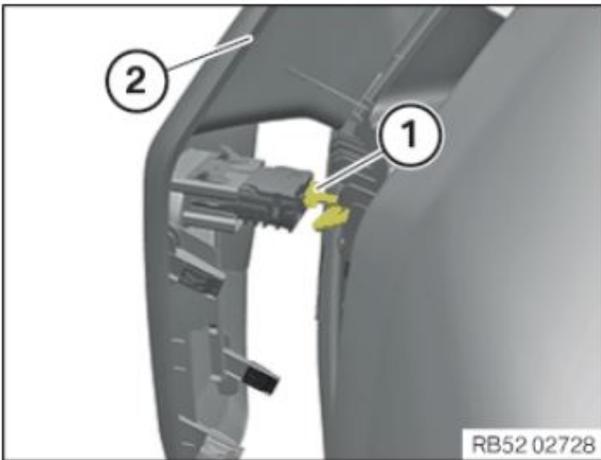
PROCEDURE

If the decorative trim causes groaning noises, **replace the decorative seat aperture trim (1) with an improved part.**



To remove the front decorative seat aperture trim, you must first remove the trim (2) from the rear of the seat. There are 6 retainer clips (1).

Follow Repair Instruction REP-TAT-P-5217-01



Disconnect the electrical connector for the trim M light (1).



The revised front aperture trim can be identified by a green dot sticker.



The improved part with the green dot sticker has strips of felt attached. **Do not install the part if the felt is missing.**

PARTS INFORMATION

Part Number	Description	Quantity
52 10 7885235	Trim aperture head restraint	2 (for both front seats)

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	5210153900	Front seat backrest panel with net pocket / backrest bag (incl. decorative trim) Unpleasant noises
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Diagnosis

Labor Operation	Description	Labor Allowance
52 00 001*	Seat- locating complaint(s)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that applies to your center together with the work performed below.

Replacing Both Sides

Labor Operation	Description	Labor Allowance
52 17 390	Replacing front left or right head restraint (Main work)	As applicable

Or:		
52 17 890	Replacing front left or right head restraint (Plusposition work)	As applicable
And:		
52 99 000	Work time for replacing the head restraint on the other side (Associated work)	4 FRU

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 52 17 712 instead of 52 17 212.

Work time labor operation codes 52 00 001, 00 58 500, and 52 99 000 are not considered Main labor operations.

(* Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[52 01 25](#)

