



## SIB 51 19 24

### EXTERIOR MIRROR GLASS STAINED/CLOUDY

2026-01-22

This Service Information Bulletin (Revision 2) replaces SI B51 19 24 **dated January 2025**.

#### What's New:

- Model added

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## MODEL

E-Series	Model Description
G45	X3 Sports Activity Vehicle (SAV)
G60	5 Series Sedan
G70	7 Series Sedan
G90	M5 Sedan
G99	M5 Touring

## SITUATION



There is a matte “veil” or milky stain on the exterior mirror glass.

Passenger side mirror shown; situation can occur on either or both exterior mirrors.

## CAUSE

Contamination from dirt and/or water calcium build up.

## CORRECTION

Clean and polish the mirror glass using a suitable glass cleaner/polish and a clean sponge.

## PROCEDURE

1. Verify that the customer's concern is the issue stated above.
2. Clean and polish the glass using glass polish and a clean sponge.

**Note: The glass can be polished without removal of exterior mirror assembly or glass.**

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3. Verify repair once completed.

## **PARTS INFORMATION**

<b>Part Number</b>	<b>Description</b>
Source locally	Glass cleaner/polish

## **CLAIM INFORMATION**

This Service Information Bulletin provides diagnosis, and repair-related information.

Damage and/or contamination issues caused by outside influences are not covered under the BMW limited warranties.

## **FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

