

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: January 12, 2026

New Subaru Service Program: WRH-25 – Rear Door Latch & Actuator Assy Replacement

In the interest of customer satisfaction, Subaru of America, Inc. (Subaru) is initiating a service program for certain 2026 model year Forester vehicles that may be equipped with a rear door latch with a damaged micro switch.

Reason for this Service Program

Damage to the micro switch in the door latch used for detecting the rear door lock status may lead to incorrect detection of the rear door lock status. In this condition, the Key lock-in prevention function, the PIN Code Access registration, and the welcome lighting function may not operate correctly.

Affected Vehicles

The number of U.S. vehicles included in this service program is 461.

Model Year	Carline	Production date range
2026	Forester	September 11, 2025 – October 17, 2025

Not all vehicles in the production date range listed above may be included in this service program. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information is now available.

Description of the Repair

Subaru retailers will replace the right-hand and left-hand rear door latch and actuator assemblies at no cost to the customer.

Parts, Service, and Claim Information

Please refer to the WRH-25 Service Program Bulletin on STIS for detailed service and claim information, which will be available later this week.

Retailer Responsibility

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this service program is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail on January 30, 2025.