

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: January 12, 2026

New Subaru Service Program: WRF-25 – Solterra Power Distribution Box replacement

In the interest of customer satisfaction, Subaru of America, Inc. (Subaru) is initiating a service program for certain 2025 model year Solterra vehicles equipped with a rear window defogger which is connected to a power distribution box by a wire harness.

Reason for this Service Program

A terminal on the power distribution box supplying power to the rear window defogger may have been installed at an incorrect orientation. In this condition, there could be a poor connection or no connection. This could result in the rear window defogger becoming inoperative and reduce visibility through the rear window if there is moisture/condensation on that window while driving.

Affected Vehicles

The number of U.S. vehicles included in this service program is 94.

Model Year	Carline	Production date range
2025	Solterra	December 17, 2024 – December 23, 2024

Not all vehicles in the production date range listed above may be included in this service program. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information is now available.

Description of the Repair

Subaru retailers will replace the power distribution box at no cost to the customer.

Parts, Service, and Claim Information

Please refer to the WRF-25 Service Program Bulletin on STIS for detailed service and claim information, which will be available later this week.

Retailer Responsibility

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this service program is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail on January 22, 2026.