

# IMPORTANT CUSTOMER SATISFACTION REMINDER

## DL1000A/AA ENGINE CONTROL MODULE (ECM)



P.O. Box 1100  
Brea CA 92822-1100

Vin#

Campaign AU-R21

First Class Mail  
U.S. Postage

**PAID**

Permit No. 1  
Torrance, CA



# IMPORTANT CUSTOMER SATISFACTION REMINDER

CALL NOW TO SCHEDULE YOUR FREE REPAIR.

## 1 WHY HAVE YOU RECEIVED THIS NOTICE?

In October 2017, owners of select 2014 and 2015 DL 1000/A/AA models were notified of a service campaign to replace the engine control module (ECM) on affected motorcycles. Suzuki has revised the programming of the engine control module and parts are available to perform this important customer satisfaction service.

## 2 WHAT SHOULD YOU DO?

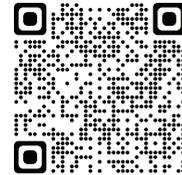
Please make an appointment to have your vehicle repaired **free of charge** at any Suzuki Dealer. **To locate your nearest Suzuki Dealer, go to [www.suzukicycles.com](http://www.suzukicycles.com) and click on Find a Dealer at the top of the web page.** Provide the Vehicle Identification Number (VIN) from the front of this card to your Suzuki Dealer.

The ECM has been revised to prevent engine stalling when decelerating to a stop.

We care about your safety and ask that you immediately make arrangements to have this **FREE** repair performed.

Thank you for being a Suzuki Customer.

Suzuki Motor USA, LLC.



To find the nearest Suzuki Dealer, scan the QR code above, or go to **[www.suzukicycles.com](http://www.suzukicycles.com)** and click on **find a dealer** at the top of the web page.

If you are having trouble completing this repair, contact Suzuki Customer Service at **1.714.572.1490** Monday through Friday 7:30am to 4:30pm, PST