



Service Bulletin

Bulletin No.: PIC6591D

Date: January, 2026

PRELIMINARY INFORMATION

Subject: Multiple IOR radio concerns

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2024 - 2026		All	All	All	All
Chevrolet	Silverado 2500	2024 - 2026		All	All	All	All
Chevrolet	Silverado 3500	2024 - 2026		All	All	All	All
GMC	Sierra 1500	2024 - 2026		All	All	All	All
GMC	Sierra 2500	2024 - 2026		All	All	All	All
GMC	Sierra 3500	2024 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	A customer may comment of the following issues. Rear view camera will appear fish eyed. Rear view camera may stay on while driving in drive. Radio screen may become frozen and unresponsive to touch. Wireless or wired projection (CarPlay or Android Auto) instability. Display pixelated on CarPlay screen only.
Cause	This may be due to software anomaly

Correction

Please do not replace any parts at this time, The PI will be updated or replaced with TSB once a determination has been made.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 3486408	Verify Radio Issues	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	5
Modified	01/24/2025 - Created on. 03/03/2025 - Updated correction. 05/21/2025 - Updated to remove models now covered in 25-NA-123 10/21/2025 - Updated to add Model Year 2025 01/28/2026 - Updated to add Model Year 2026 and remove 2020-2023

