



# Service Bulletin

Bulletin No.: PIT6478

Date: January, 2026

## PRELIMINARY INFORMATION

**Subject: No Key Fob Detected Message When Unlocking and Starting Vehicle With NFC Key card**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2026		ALL	ALL	ALL	ALL
Cadillac	CELESTIQ	2026		ALL	ALL	ALL	ALL
Cadillac	ESCALADE IQ	2026		ALL	ALL	ALL	ALL
Cadillac	ESCALADE IQL	2026		ALL	ALL	ALL	ALL
Cadillac	OPTIQ	2026		ALL	ALL	ALL	ALL
Cadillac	VISTIQ	2026		ALL	ALL	ALL	ALL
Cadillac	LYRIQ	2025-2026		ALL	ALL	ALL	ALL
Chevrolet	Silverado EV	2026		ALL	ALL	ALL	ALL
Chevrolet	Tahoe	2026		ALL	ALL	ALL	ALL
Chevrolet	Traverse	2026		ALL	ALL	ALL	ALL
GMC	Acadia	2026		ALL	ALL	ALL	ALL
GMC	Sierra EV	2026		ALL	ALL	ALL	ALL
GMC	Yukon	2026		ALL	ALL	ALL	ALL

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	BOY
<b>Condition</b>	Some customers may state when unlocking and starting the vehicle using the NFC card without the key fob present, the customer may experience a "No Key Fob Detected" message while driving
<b>Cause</b>	The reason for this is to remind the customer that they are using a backup method to access and start/power mode their vehicle, and they do not have a fob present nor a digital key device present

### Correction

This is a normal condition, and no parts should be replaced to address this concern.

<b>Version</b>	1
<b>Modified</b>	01/28/2026 Created On

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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