



# Service Bulletin

Bulletin No.: PIC6639

Date: January, 2026

## PRELIMINARY INFORMATION

**Subject:** Intermittent HUD inop with U3000 SYM96

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customer may comment of an intermittent inoperative HUD (Heads-up display) that may last over multiple key cycles.
<b>Cause</b>	The concern may be the result of a software anomaly.

### Correction

Complete Vehicle Wide Programming and check for HUD operation. If HUD is operational return the vehicle to the customer. If the software update does not recover the HUD return the vehicle to the customer. Engineering is currently investigating and, in the meantime, please advise customer they may continue to drive the vehicle. The PI will be updated or replaced with TSB once a determination has been made.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481438	Driver Information and Entertainment HUD Performance Check	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

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