



Service Bulletin

Bulletin No.: PIT6456B

Date: January, 2026

PRELIMINARY INFORMATION

Subject: Key Fob Transmitter Buttons Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025-2026		All	All	All	All
Cadillac	Escalade	2023-2026		All	All	All	All
Cadillac	Escalade ESV	2023-2026		All	All	All	All
Cadillac	OPTIQ	2025-2026		All	All	All	All
Cadillac	LYRIQ	2023-2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Corvette	2023-2026		All	All	All	All
Chevrolet	Equinox	2025-2026		All	All	All	All
Chevrolet	Silverado 1500	2023-2026		All	All	All	All
Chevrolet	Silverado 2500	2024-2026		All	All	All	All
Chevrolet	Silverado 3500	2024-2026		All	All	All	All
Chevrolet	Suburban	2023-2026		All	All	All	All
Chevrolet	Tahoe	2023-2026		All	All	All	All
Chevrolet	Traverse	2024-2026		All	All	All	All
GMC	Acadia	2024-2026		All	All	All	All
GMC	Sierra 1500	2023-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra 3500	2024-2026		All	All	All	All
GMC	Yukon	2023-2026		All	All	All	All
GMC	Yukon XL	2023-2026		All	All	All	All

Involved Region or Country	North America
Condition	A customer may comment that one of their key fobs does not function, all fob buttons are inoperative. The fob does work passively for unlocking and allows the vehicle to start as normal when in the vehicle. Any additional fobs learned to the vehicle function normally.
Cause	The cause of this condition could be the key fob being out of synchronization with the Body Control Module.

Correction

Note: Do not replace Key fobs or the K9 Body Control Module for this concern.

Confirm the customer concern and check the key fob battery by verifying the fob output is above 20% using the *EL-52545* signal strength meter after pressing a fob button ten times in a row.

After verifying the fob battery is good, use GDS2 and navigate to Module Diagnostics > Body Control Module > Data Display > Keyless Entry Data list and view parameter "Synchronization Counter." Press any fob button and see if the Synchronization Counter increases by one count for each button press. If the counter is increasing but the vehicle is not responding to any of the button presses, then the fob is out of sync with the Body Control Module. To bring the fob back in sync with the BCM, repeatedly press any fob button until the vehicle begins to respond to the button presses. This may take up to 255 fob button presses.

If this procedure does not correct the concern, the bulletin does not apply and follow SI diagnostics.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2081378*	Key Fob Synchronization	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	11/24/2025 Created on 01/19/2026 Update to the models and correction sections. 01/29/2026 Update to the correction sections.

