

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Emission Service Campaign Notification

January 30, 2026

Campaign # / CA DMV #

Description

Update Drivetrain Control Unit (PTCU) Software

2025110008 / 251108

25P5496525

Campaign Details

Total Population	609	Model(s)/ Platform(s)	GLE (167)
Model Year(s)	2024		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the drivetrain control unit software does not correspond to the series production configuration. Vehicles with incorrect software might not meet emission or OBD certification requirements. Moreover, potential influence on the exhaust emissions cannot be ruled out.		
Remedy	MBUSA will conduct an emission service campaign. An authorized Mercedes-Benz dealer will update the engine control unit software on the affected vehicle.		
Launch Date	Affected VINs will be flagged as "OPEN" in VMI on January 30, 2026		
Customer Notification Timeline	Customers will be notified via in-vehicle notification.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

Notice to California Dealers: As required by 13 CCR 2117, a proof of correction ("POC") certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle re-registration or operation. Please reference this POC in the attached work instructions. Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.





January 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2025110008
CAMPAIGN DESC.	25P5496525
NHTSA ID	251108
SUBJECT	Update Drivetrain Control Unit (PTCU) Software
MODEL(S)	GLE (167 platform)
MODEL YEAR(S)	2024
CAMPAIGN POPULATION	609

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle!

1. Always check for other OPEN campaigns and perform them accordingly.
2. Review the entire campaign bulletin first and perform the procedures exactly as described.

California registered vehicles require a Proof of Correction Label and Certificate, according to California Code Regulation Title 13, § 2117 - Proof of Correction Certificate.

Non-California dealers may perform the remedy on California registered vehicles, however, please direct those customers to visit their preferred California dealership to receive the Proof of Correction Label and Certificate after the recall has been completed.

Model(s): 167

- i**
- Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update **Control Unit “Drivetrain” (PTCU)** software.
 - i** To do so, select menu item "Quick test view → **N127 – Control unit “Drivetrain” (PTCU)** → Adaptations → → Control unit update → Updating of control unit software".
 - i** Then follow the user guidance in XENTRY Diagnosis.
3. Disconnect XENTRY Diagnosis.

Warranty Information

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 965 25	02-9334	Update Control unit “Drivetrain” (PTCU) software (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation item only once for each workshop Repair Order.

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.

Model(s): 167

i The following step applies to California dealers only.

Apply the Proof of Correction Label (A 000 584 54 13) to the area shown in **Figure 1**. Complete the blank fields on the label. Enter the unique “Campaign No.” (251108), your “Dealer Code”, and the “Date” of the repair using a black permanent marker.

i Note: Clean bonding surface prior to affixing label.



Figure 1

i The following step applies to California dealers only.

Complete the Proof of Correction Certificate (A 000 584 42 14) (**Figure 2**) and enter the unique recall number (251108). Scan and attach a copy of the completed certificate to the RO and provide the owner with the completed certificate.

Figure 2

California Proof of Correction Parts Information

Qty.	Part Name	Part Number
1	Proof of Correction Certificate (CA Dealers Only)	A 000 584 42 14
1	Proof of Correction Label (CA Dealers Only)	A 000 584 54 13

Warranty Information (California dealers please submit claim on a separate line of the same RO as the campaign)

Damage Code	Operation Number	Description	Labor Time (hrs.)
212CA 00	02-0001	Apply Proof of Correction Label and completed Proof of Correction Certificate	0.1