



# SERVICE BULLETIN

## Vermeer Corporation

Environmental Division  
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2026-013

DATE: 2026 January 8

|                    |   |
|--------------------|---|
| CAMPAIGN TYPE:     | Mandatory - Product Compliance<br><b>DEALER INSTALLATION ONLY</b> |
|                    | Bulletin Only   |
| CAMPAIGN CATEGORY: |   |

| MACHINE/<br>ATTACHMENT<br>MODEL(S): | SERIAL NUMBERS:     |          | Kit version |
|-------------------------------------|---------------------|----------|-------------|
|                                     | Included            | Excluded |             |
| AX17                                | [REDACTED]          | None     | N/A         |
| AX19                                | [REDACTED]          | None     | N/A         |
| BC1000XL                            | 16590<br>[REDACTED] | None     | N/A         |

|          |            |       |     |
|----------|------------|-------|-----|
| BC1200XL | [REDACTED] | None  | N/A |
| BC1500   | [REDACTED] | None  | N/A |
| BC1800XL | [REDACTED] | None  | N/A |
| BC2100XL | [REDACTED] | None  | N/A |
| BC700XL  | [REDACTED] | None  | N/A |
| DT6      | [REDACTED] | None  | N/A |
| HG4000G2 | [REDACTED] | None  | N/A |
| SC802    | [REDACTED] | 51090 | N/A |
| TG5000   | [REDACTED] | None  | N/A |
| TG7000   | [REDACTED] | None  | N/A |
| TR5300   | [REDACTED] | None  | N/A |
| TR626    | [REDACTED] | None  | N/A |
| WC2500XL | [REDACTED] | None  | N/A |

**Subject:**



Weight Rating VIN Plate Replacement (SVC2026-013)

**Background:**

**INCORRECT GVWR AND GAWR VALUES**

Due to a clerical error, Gross Vehicle Weight Rating (GVWR) and Gross Axle Weight Rating (GAWR) values were incorrectly identified on the VIN plates affixed to affected machines.

**Solution:**

**IMMEDIATE MACHINE MODIFICATION REQUIRED**

SVC2026-013 has been created to provide the necessary parts and instructions to install updated VIN plates on affected machines reflecting correct GVWR and GAWR values. **The VIN plate must be installed as soon as possible.**

**DEALER PARTICIPATION**  
**REVIEW REPORT, ORDER VIN PLATES, CONTACT CUSTOMERS**

1. **Review report.** Reports will be emailed during the week of January 8, 2026, to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is NOT correct, please notify the product safety and compliance department on or before January 21, 2026, at:

Telephone: 641-621-7060  
Fax: 641-621-8562  
Email: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)

2. **Dealership orders VIN plates** by filling out the request form located on VermeerOne → Service → Service Resources and then email the form to [productsafety@vermeer.com](mailto:productsafety@vermeer.com). **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about January 22, 2026. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of SVC2026-013, please contact the environmental service department.

**REIMBURSEMENT**

**VIN Plate installation.** Upon completion of each VIN plate installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the VIN Plate. Labor hours to install: 0.5 hours.

Travel will be paid up to \$200 (\$1 per mile with a \$200 max round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

**Note:** *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

**OWNER NOTIFICATION**

Included at the end of this bulletin is a **sample owner letter** which will be sent by Vermeer Corporation directly to the owners on or about January 22, 2026. Owner letter notifications will be provided in the following languages:

- |  |
|--|
| <ul style="list-style-type: none"><li>• French</li></ul> |
|--|

All translated owner letters will also include the owner letter in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the VIN Plate installed. After receiving SVC2026-013 from the parts distribution center, you must contact your affected customer(s) immediately and schedule a mutually acceptable time to upgrade their machine.

We regret any inconvenience these corrective measures may cause you. The required work is to ensure your machine is in compliance with Title 49, Part 567, of the U.S. Code of Federal Regulations.

**PRODUCT COMPLIANCE DEPARTMENT**

|   |   |
|---|---|
| <b>Completion schedule:</b><br><input type="checkbox"/> <b>Product Safety Alert: Install immediately</b><br><input checked="" type="checkbox"/> <b>Product Compliance Alert: Install immediately</b><br><input type="checkbox"/> <b>180 days from the date of this bulletin</b><br><input type="checkbox"/> <b>1 year from the date of this bulletin</b><br><input type="checkbox"/> <b>N/A</b> | <b>Reimbursement:</b><br><input type="checkbox"/> <b>Product Safety Alert</b><br><input checked="" type="checkbox"/> <b>Product Compliance Alert</b><br><input checked="" type="checkbox"/> <b>All units listed above</b><br><input type="checkbox"/> <b>Parts</b> <input checked="" type="checkbox"/> <b>Labor paid (Labor code: SB26)</b><br><input type="checkbox"/> <b>No reimbursement</b> |
|---|---|

|   |                                     |    |                                 |                          |    |                   |
|---|-------------------------------------|----|---------------------------------|--------------------------|----|-------------------|
| <b>Internal Reference:</b><br><b>TREAD Act Code</b><br><i>(Choose one or more applicable codes)</i> | <input checked="" type="checkbox"/> | -- | Not applicable                  | <input type="checkbox"/> | 12 | Exterior lighting |
|   | <input type="checkbox"/>            | 02 | Suspension                      | <input type="checkbox"/> | 16 | Structure         |
|   | <input type="checkbox"/>            | 03 | Service brake system, hydraulic | <input type="checkbox"/> | 17 | Latch             |
|   | <input type="checkbox"/>            | 04 | Service brake system, air       | <input type="checkbox"/> | 19 | Tires             |
|   | <input type="checkbox"/>            | 05 | Parking brake                   | <input type="checkbox"/> | 20 | Wheels            |
|   | <input type="checkbox"/>            | 11 | Electrical                      | <input type="checkbox"/> | 21 | Trailer hitch     |

|   |
|---|
| <b>Dealer Distribution:</b><br><br><input type="checkbox"/> <b>Domestic</b><br><input type="checkbox"/> <b>International</b><br><input checked="" type="checkbox"/> <b>Both</b> |
|---|



Product Compliance Department  
 Vermeer Corporation  
 1210 Vermeer Rd East  
 Pella, Iowa 50219 USA  
 productsafety@vermeer.com

SAMPLE  
 OWNER  
 LETTER

January 22, 2026

Dear <MODEL> owner:

According to our records, you currently own a Vermeer <MODEL> <PRODUCT FAMILY>. The model and serial number are shown at the top center of this letter.

**INCORRECT GVWR AND GAWR VALUES**

Due to a clerical error, Gross Vehicle Weight Rating (GVWR) and Gross Axle Weight Rating (GAWR) values were incorrectly identified on the VIN plates affixed to affected machines.

**IMMEDIATE MACHINE MODIFICATIONS REQUIRED**

SVC2026-013 has been created to provide the necessary parts and instructions to install updated VIN plates on affected machines reflecting correct GVWR and GAWR values. **The VIN plate must be installed as soon as possible.**

Please contact your authorized, independent Vermeer dealer immediately to arrange a mutually acceptable time and location to install SVC2026-013 at no cost to you for labor or materials. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded to ensure product compliance.**

|  |
|--|
| <p><b>Contact your local Vermeer dealer:</b> «Service_Dealer_Name»<br/>         «Serv_Dealer_Add1» «Serv_Dealer_Add2»<br/>         «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»<br/>         «SERV_DEALER_COUNTRY»</p> <p><b>Telephone:</b> «Serv_Dealer_Phone»</p> |
|--|

If you no longer own this unit, please notify the product safety and compliance department at:

Toll-free: 800-829-0051, option 1  
 Telephone: 641-621-7060  
 Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is to ensure your machine is in compliance with Title 49, Part 567, of the U.S. Code of Federal Regulations.

Regards,  
**PRODUCT COMPLIANCE DEPARTMENT**