

RECALL: THIS MODIFICATION HAS TOP PRIORITY AND MUST BE PERFORMED IMMEDIATELY TO ENSURE CUSTOMER SAFETY

SIDE STAND SPRING AND SIDE STAND SENSOR RETAINING PLATE REPLACEMENT

AFFECTED MODELS:

2025 390 SMC R
2025 390 ENDURO R
2025 390 ADVENTURE R
2025 390 ADVENTURE X

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN DEALER.NET

BASIC INFORMATION:

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain model motorcycles listed above.

Engine vibrations may cause the side stand spring on forged side stands to break.

A broken side stand spring may cause the side stand to deploy while the motorcycle is in motion, potentially turning off the ignition and increasing the risk of a crash.

To remedy this defect, the side stand spring on all affected motorcycles must be replaced with a new side stand spring that has a rubber protector mounted. (**#A60103224033** – Side stand spring with rubber protector)

In addition to replacing the side stand spring affected motorcycles must also have a new side stand sensor retaining plate (**#A60103029100**) installed at the same time. The new side stand sensor retaining plate shifts the trigger range of the side stand switch.

It is recommended that the side stand be secured for the journey to a dealer. This can be done, for example, with a heavy duty rubber strap or something similar.

KTM is notifying all registered owners of affected motorcycles by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized KTM Dealer to have the side stand spring and side stand sensor retaining plate replaced.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com



Dealers must perform the side stand spring and side stand sensor retaining plate replacement on all affected model motorcycles in their inventory prior to any customer delivery. Any of the affected model motorcycles received directly from KTM North America, Inc. require the side stand spring and side stand sensor retaining plate replacement prior to customer delivery. Affected motorcycles acquired through dealer transfers or trades must be remedied and checked in Dealer.net to ensure and document that the repair has been performed.

Motorcycles that are affected must not be sold or operated until the repair procedure has been performed as described in this bulletin. It is a violation of KTM North America, Inc. policy for an authorized KTM dealer to deliver any affected motorcycles to customers before the procedure in this bulletin has been performed.

KTM must report to the federal government on a regular basis how many motorcycles have been repaired during this campaign. Be sure to submit your warranty request for reimbursement on every motorcycle repaired to ensure accurate compliance numbers.

PROCEDURE FOR REPAIR:

We shall not provide a description of general workshop methods. Likewise, safety rules that apply in a workshop are not specified here. It is assumed that the repair work will be performed by a fully trained mechanic who has completed training or has a corresponding qualification. In the event of uncertainty, the most recent repair manual must be consulted.

In the interest of clarity, some components may be shown disassembled or may not be shown at all. It is not always necessary to disassemble the component to perform the activity in question. Please follow the instructions in the text.

Replacing the spring and sensor retaining plate on the forged side stand:

- Remove the side stand spring (#A60103224000) and render it unusable.

Caution:
As damage to the currently installed side stand spring cannot be ruled out, it must be replaced and must not be reused.
- Remove the side stand, including the special nut M10X1.25 (#J910001000700) and the special screw M10X1.25XL39XBLXST (#J9000010040U0).
- Remove the side stand sensor retaining plate (#A60103029000 , No. 1 in Fig. 1) and render it unusable.
- Install the new side stand sensor retaining plate (#A60103029100). To do this, first degrease the side stand in the installation area and remove the film from the new side stand spring retaining plate.
- Install the special screw (#J9000010040U0) and nut M10X1.25 (#J910001000700) (see Table 1).
- Install the new side stand spring with rubber protector (#A60103224033).

Caution:
Note the installation position (see Fig. 1).
- Use Action Code (03_2599896_01) when submitting the TI claim. Attach photos of the removed original side stand spring and the side stand sensor retaining plate to the claim.

Note:

The removed side stand spring and the side stand sensor retaining plate must be disposed of.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
 1119 Milan Avenue // Amherst, OH 44001
 8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
 www.ktm.com



Table 1:

Component	Screw	Torque	Comment
J9000010040U0, special screw	M10x1.25x39.5	27 Nm	Loctite® 243
J910001000700, Special nut	M10x1.25	36 Nm	

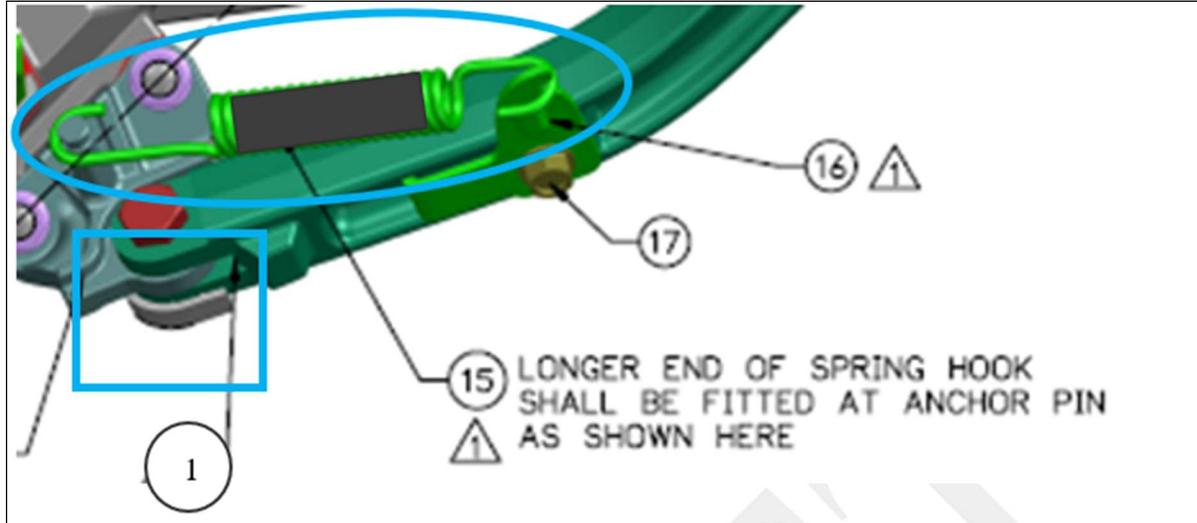
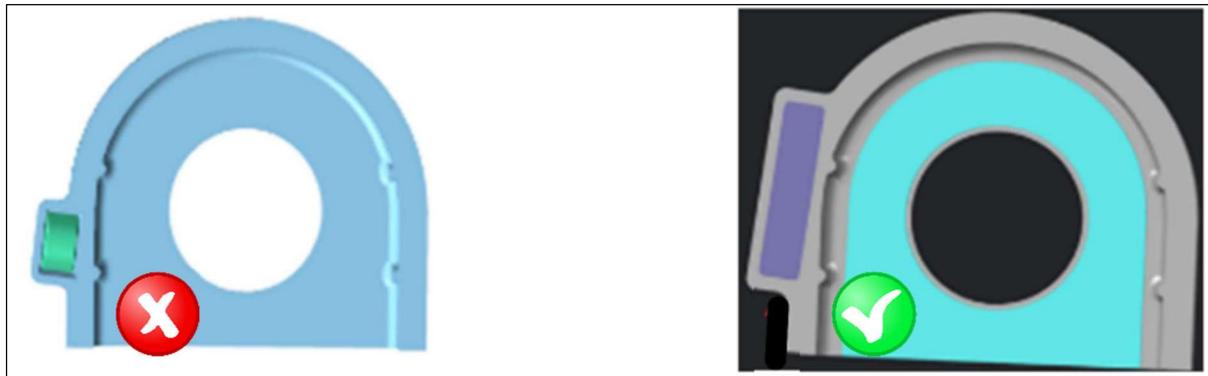


Fig. 1 – Installation position of side stand spring no. 16, position of side stand sensor retaining plate no. 1



A60103029000

A60103029100

Fig. 2 – Comparison of side stand sensor retaining plate – detail of magnet

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
 1119 Milan Avenue // Amherst, OH 44001
 8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
 www.ktm.com



VEHICLE LOCK INFORMATION:

Unsold motorcycles that are linked to this recall are locked in the vehicle history. The vehicle lock prevents the motorcycle from being retailed to a customer before the recall is performed. In order to unlock the vehicle you must perform the recall and then submit a TI claim. After the TI claim is submitted it will be possible to unlock and retail the motorcycle.

PARTS ORDERING:

Please order the following for each affected motorcycle:

- 1 piece A60103029100 – Side stand sensor retaining plate
- 1 piece A60103224033 – Side stand spring with rubber protector

WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in KTM Dealer.net to determine if it's affected. If the motorcycle is affected, you will see a link to the bulletin and its repair status in the history results. KTM North America will not warranty motorcycles whose VIN numbers are not linked as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the motorcycle requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

To submit a TI claim click the arrow on the right side of the corresponding technical information message to start the claim process.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**. The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "*" before submitting the claim to KTM. The flat rate time for this repair is based on the action performed and provided in minutes.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
 1119 Milan Avenue // Amherst, OH 44001
 8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
 www.ktm.com



Warranty type:
TI warranty
Assembly group:
03 – Frame
Failure code:
700 – Series improvement
Failure causing part:
J800001000600 – Washer
Action code, parts, labor time:
<p>Replacement of side stand spring with rubber protector, forged side stand</p> <p>Action code: 03_2599896_00 (Do not use this code. This code is not for the U.S. or Canada)</p> <p>Labor time: 12 minutes</p> <p>Parts: 1 piece #A60103224033 – Side stand spring with rubber protector</p> <p>Replacement side stand spring with rubber protector and side stand spring retaining plate (magnet) Use this code in the U.S. and Canada.</p> <p>Action code: 03_2599896_01</p> <p>Labor time: 30 minutes</p> <p>Parts: 1 piece #A60103029100 – Side stand sensor retaining plate 1 piece #A60103224033 – Side stand spring with rubber protector</p>
Are stock parts affected:
<p>Yes – Please also check the side stand sensor retaining plates #A60103029000 and the side stand spring #A60103224000 in the spare parts warehouse. These can be submitted under warranty via PG&A Claim.</p>

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
 1119 Milan Avenue // Amherst, OH 44001
 8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
 www.ktm.com



IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. XX-XXXX

This notice applies to your motorcycle, VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

12/xx/2025

RE: Affected models:
2025 390 SMC R
2025 390 ENDURO R
2025 390 ADVENTURE R
2025 390 ADVENTURE X

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists with certain model motorcycles listed above.

Engine vibrations may cause the side stand spring on forged side stands to break.

A broken side stand spring may cause the side stand to deploy while the motorcycle is in motion, potentially turning off the ignition and increasing the risk of a crash.

To remedy this defect, dealers will install a new side stand spring that has a rubber protector mounted and will also install a new side stand sensor retaining plate on all affected motorcycles, free of charge.

It is recommended that the side stand be secured for the journey to a dealer. This can be done, for example, with a heavy duty rubber strap or something similar.

Please contact your authorized KTM dealer (log onto www.ktm.com for a complete dealer listing) as soon as possible to arrange having the new side stand spring with rubber protector and new side stand sensor retaining plate replaced. It is suggested that you call your local authorized KTM dealer to make an appointment to have the recall repair performed. The procedure will take approximately 30 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule and if they need to order replacement parts. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer.

If you have any questions related to the content of this letter, please contact KTM North America Customer Relations at (888) 985-6090 for assistance.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact KTM motorcycles Customer Relations at the number above for more information.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com



We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,

Dealer Services Department
KTM North America, Inc.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com

