



SSM 54519 2022-2025 Maverick - 2.5L Hybrid - Various Electrical Symptoms And/Or No Crank/No Start - Related To 12-Volt Battery Drain

Some 2022-2025 Maverick hybrid vehicles may exhibit a no crank/no start condition due to a 12V battery drain after performing the air conditioning control module (ACCM) software update. Engineering is aware of this symptom and is currently developing a repair which is expected to be available in late Q2 of 2026. If a vehicle comes in for this condition, submit a Global Concern Report (GCR) and monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available. To submit a report, click on the "Submit Global Concern Report (GCR)" link at the upper right of the PTS Vehicle ID screen (VIN required) and fill out the form. Do not use the "Report A Problem" link to submit a report for this condition.