

[Next Unread Message](#)

View Message

|         |                                                                               |    |      |            |    |    |      |  |  |
|---------|-------------------------------------------------------------------------------|----|------|------------|----|----|------|--|--|
|         |                                                                               |    |      |            |    |    |      |  |  |
| Sent on | 01                                                                            | 05 | 2026 | Expires on | 01 | 19 | 2026 |  |  |
| From    | Technical Information & Support Group                                         |    |      |            |    |    |      |  |  |
| Subject | Request for visit: 2024-2025 Integra A/C Compressor Seizure (ACTION REQUIRED) |    |      |            |    |    |      |  |  |

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants  
From: Technical Information & Support Group  
RE: Request for visit: 2024-2025 Integra  
A/C Compressor Seizure (ACTION REQUIRED)

This message is solely directed to Acura dealership personnel; please handle it accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2024-2025 Integras with a client complaint of the A/C not blowing cold air and the technician finding the A/C compressor to be seized. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Base, A-spec, A-spec w/ Technology trim levels are accepted.
- 2. Technician must confirm A/C is INOP due to seized compressor.
- 3. Technician must confirm there are no leaks in the HVAC system using a leak detector (sniffer).
- 4. No prior HVAC repairs including A/C refrigerant evacuation or recharge or replacement of HVAC components.
- 5. No repair attempts during this visit.
- 6. No history of collisions.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com) or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2026)
- 2. Model Name (e.g. Accord)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Name & Number
- 2. Dealer City & State
- 3. Your Name
- 4. Best Phone Number to be Reached
- 5. Current Mileage
- 6. Confirm that the vehicle meets qualifiers #1-#6 listed above.
- 7. DPTS #

As a gesture of appreciation to the dealer personnel who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring dealer personnel with a VISA gift card. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.