



# TECHNICAL SERVICE BULLETIN

## Various Electrical Symptoms, And/Or No Crank/No Start - Related To 12-Volt Battery Drain

**26-2012**

23 January  
2026

This bulletin supersedes 25-2384. Reason for update: Service Procedure enhancements and labor allowances by operation in place of AP (Actual Programming) Time.

**Model:**

<b>Ford</b> 2023-2024 Escape	Built on or before 7-Jun-2024 Engine: 2.5L Hybrid
<b>Lincoln</b> 2023-2024 Corsair	Built on or before 7-Jun-2024 Engine: 2.5L Hybrid

**Markets:** North American markets only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit various electrical symptoms, and/or a no crank/no start condition related to a 12V battery drain condition. This may be due to the software level of the affected module(s).

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to reprogram the affected module(s).

**Warranty Status:** Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

**Labor Times**

Description	Operation No.	Time
2023-2024 Corsair and Escape 2.5L: Check APIM Software Level Includes Time To Clear Codes And Add The Vehicle Story To The Warranty Claim	262012A	0.4 Hrs
2023-2024 Corsair 2.5L: Time To Program VDM (Claim With A)	262012B	0.1 Hrs
2023-2024 Corsair 2023-2024 Escape 2.5L: Time To Program ACCM (Claim With A)	262012C	0.1 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program GWM Once (Claim With A, Cannot Be Claimed With D2 Or D3)	262012D1	0.5 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program GWM Twice (Claim With A, Cannot Be Claimed With D1 Or D3)	262012D2	1.0 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program GWM Three Times (Claim With A, Cannot Be Claimed With D1 Or D2)	262012D3	1.4 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program APIM Once (Claim With A, Cannot Be Claimed With E2 Or E3)	262012E1	0.8 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program APIM Twice (Claim With A, Cannot Be Claimed With E1 Or E3)	262012E2	1.6 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program APIM Three Times (Claim With A, Cannot Be Claimed With E1 Or E2)	262012E3	2.5 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program TCU Once (Claim With A, Cannot Be Claimed With F2 Or F3)	262012F1	0.5 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program TCU Twice (Claim With A, Cannot Be Claimed With F1 Or F3)	262012F2	1.0 Hrs
2023-2024 Corsair and Escape 2.5L: Time To Program TCU Three time (Claim With A, Cannot Be Claimed With F1 Or F2)	262012F3	1.5 Hrs

## Repair/Claim Coding

Causal Part:	10655
Condition Code:	42

## Service Procedure

1. Is the vehicle a 2023-2024 Corsair built on or before 10-Apr-2024 equipped with a 2.5L engine?
  1. Yes - proceed to Step 2.
  2. No - proceed to Step 3.
2. Is there a software update available for the VDM?
  1. Yes - download and run the "VDM - Vehicle Dynamics Module (VDM) Software Update" application in the FDRS scan tool. Proceed to Step 3.
  2. No - proceed to Step 3.
3. Is the vehicle a 2023-2024 Escape/Corsair equipped with a 2.5L engine built on or before 7-Jun-2024?
  1. Yes - proceed to Step 4.
  2. No - proceed to Step 5.
4. Is there a software update available for the ACCM?
  1. Yes - download and run the "ACCM - Air Conditioning Control Module (ACCM) Software Update" application in the FDRS scan tool. Proceed to Step 5.
  2. No - proceed to Step 5.
5. Is the vehicle a 2024 Escape/Corsair equipped with a 2.5L engine?
  1. Yes - repair is complete.
  2. No - proceed to Step 6
6. Confirm the APIM software version:
  1. While SYNC is powered up with ignition in run or accessory, go to the settings selection on the center display screen. Refer to the Owner's Manual if settings can not be found.
  2. Go to General Settings.
  3. Select About SYNC.
  4. Find the 5 digit SYNC 4 Software Version.
7. Is the APIM software version in the vehicle at 25221 or higher?
  1. Yes - proceed to Step 12.
  2. No - proceed to Step 8.

**NOTE: The time required to complete this procedure varies depending on several factors including the number of module software updates required, available internet bandwidth, USB flash drive variability, and the potential that CAN flashing (software update via the [ DLC]with the [ FDRS] may be required. Connect to the internet with an ethernet cable, use a USB 3.2 Gen 2 or higher flash drive. When performing USB software updates, using high speed USB ports on the laptop is recommended for faster file transfer. Refer to the WSM, Section 418-01A Module Configuration > General Procedures > Module Programming.**

8. Run the "Read The Configuration Data" application in FDRS, located in Toolbox > Multi-Module tab.
9. Is there a software update available for any of the following modules?

- GWM
- APIM

• TCU

1. Yes - proceed to Step 10.

2. No - if software level is not at 25221 or higher and there are no modules listed in Step 9 showing an available update, additional support may be required. Perform normal dealer internal escalation process outside of this TSB. Proceed to Step 12.

**10.** Prepare and update the software for the GWM, APIM, and TCU. Refer to WSM, Section 418-01A Module Configuration > General Procedures > Module Programming.

**11.** Check the current APIM software version. Is the APIM software version in the vehicle at 25221 or higher?

1. Yes - go to Step 12.

2. No - proceed to Step 9.

**12.** Add the vehicle story to warranty claim to support labor operations selected.

1. ID the vehicle in PTS

2. Under the diagnostics tab select vehicle history.

3. Select programming date.

4. Select Story Creator.

5. Select modules programmed.

6. Click on Create Story.

7. Copy Story to warranty comments.

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