



SIB 65 01 26

G45 AIR BAG WARNING HANG TAG DIFFICULT TO REMOVE

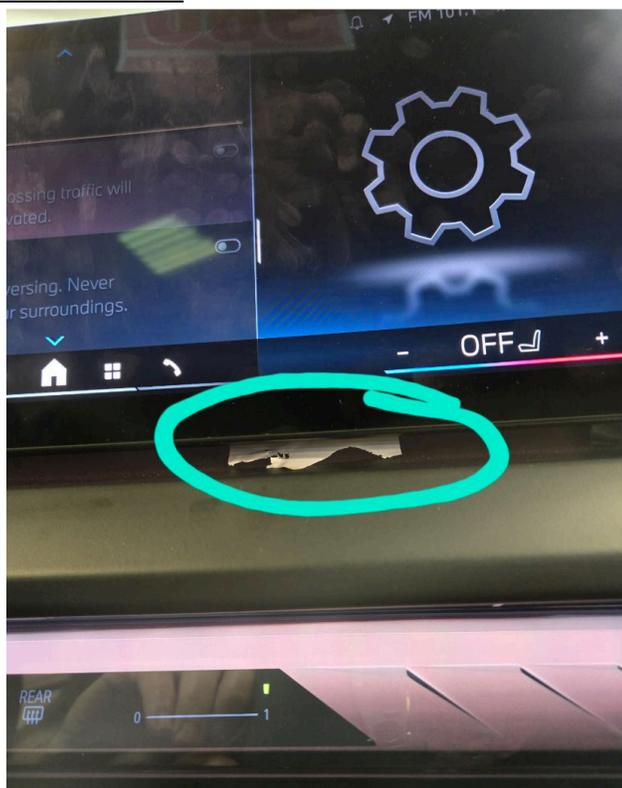
2026-01-21

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

**MODEL**

E-Series	Model Description
G45	X3 Sport Activity Vehicle (SAV)

**SITUATION**



The customer returns after taking delivery of a new G45 X3 SAV, with a piece of the air bag warning hang tag stuck between the central display screen upon attempting the tag's removal. The remaining portion of the tag is of insufficient length to extract it.

**CAUSE**

Incomplete removal of the hang tag may occur when a left or right pulling/tearing motion is used.

Note: The hang tag must remain in place during QC1, to provide an initial visual resource to the customer about the air bags in the vehicle. Only the customer can remove the hang tag after the retail hand-over. Alternately, the customer can ask a BMW center associate to remove it at that time.

**CORRECTION**

Remove the remaining portion of the air bag warning hang tag.

**PROCEDURE**

**Important Note: Please ensure that all center personnel that are involved directly with new vehicle deliveries are aware of the following procedure so they can instruct the customer on how to properly remove the air bag warning hang tag. This will help eliminate the need for a customer to schedule a return visit to have above issue addressed.**



1. When removing the air bag warning hang tag:

- Use two hands
- Grasp the tag firmly, and
- Pull straight down on the tag to cleanly tear and detach it at the perforations

2. See Video [BV65 01 25](#)

For those vehicles that arrive at your center with a piece of the hang tag stuck below the display screen- to avoid damaging the screen and/or the instrument panel trim, remove the instrument cluster's curved display screen to access and remove the tag remnant.

See Repair Instructions **REP 65 50 210** and the **Claim Information** section below first.

**CLAIM INFORMATION**

Covered one-time under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

<b>Repair Code:</b>	<b>5114052300</b>	<b>Sticker, other information Incorrect / not fitted (G45 air bag warning hang tag incomplete removal)</b>
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**Diagnosis**

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
51 00 001*	Localizing body complaint(s) (Work time) to verify and remove the tag remnant after instrument cluster removal	Up to 2 FRU WT Max.
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that applies to your center, obtain the flat rate unit (FRU) allowance for the work below that was performed.

**Repair Procedure for Access**

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
65 50 210	Remove and install instrument cluster (Main work)	As applicable

Or:		
65 50 710	Remove and install instrument cluster ( <b>Plusposition</b> )	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 65 50 710 instead of 65 50 210.

Work time labor operation code 51 00 001 and 00 58 500 are not considered Main labor operations.

(\*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

### BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

### FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[65 01 25](#)

