



SIB 51 01 26

SERVICE ACTION: REMOVE TAILGATE OPENER LABEL

2026-01-05

| | |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | THIS REPAIR IS MOBILE FRIENDLY |
| <input type="checkbox"/> | THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY |

MODEL

| E-Series | Model Description | Production Date | Affected Option Code |
|----------|----------------------------------|-------------------------|---|
| G05 | X5 Sports Activity Vehicle (SAV) | Nov. 19 – Dec. 11, 2025 | Without the tailgate Smart Opener (SMO) function option |
| G06 | X6 Sports Activity Coupe (SAC) | Nov. 20 – Dec. 9, 2025 | |
| G07 | X7 SAV | Nov. 19 – Dec. 8, 2025 | |
| G45 | X3 SAV | Nov. 17 – Dec. 8, 2025 | |
| U11 | X1 SAV | Nov. 22 – 27, 2025 | |

SITUATION



A reference label for the tailgate Smart Opener (SMO) function (aka “touchless open, or “kick to open”) was mistakenly applied to the bottom edge of the tailgate trim panel (either of the general locations circled) during vehicle production.

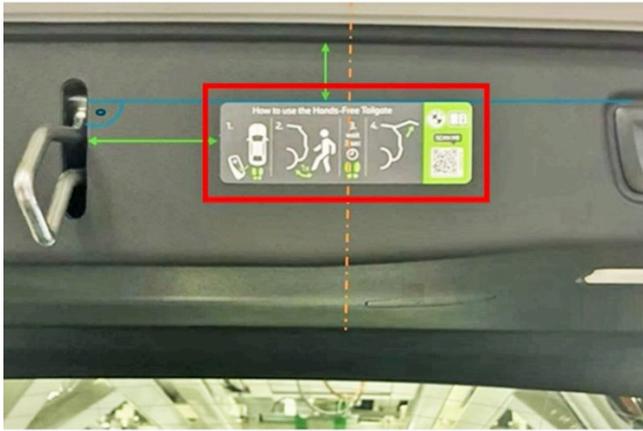
However, the vehicles do not have the option code for the equipment to support the SMO. The label may cause confusion, leading the customer to believe this option is available.

G07 shown; other models are similar.

CORRECTION

Remove the SMO label.

PROCEDURE



1. Open the main tailgate and look for the SMO label (in the red border) along the bottom edge of the trim panel.

- Disregard the reference lines

2. Carefully peel the label off the tailgate. If needed, apply mild heat from a heat gun with care to soften the label's adhesive.

3. Clean off any adhesive from the trim panel using isopropyl alcohol.

4. Close the tailgate.

PARTS INFORMATION

No parts are needed for this procedure.

CLAIM INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below.

| | | |
|---------------------|-------------------|--|
| Repair Code: | 0071440300 | G0x G45 U1x Removing Smart Opener sign (US) |
|---------------------|-------------------|--|

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

| Work Package | Labor Operation | Description (Plusposition) | Labor Allowance |
|--------------|-----------------|--|-----------------|
| # 1 | 00 79 607 | Removing the Smart Opener sign (Label) | 1 FRU |

Or:

The vehicle arrives at your center, and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit).

| Work Package | Labor Operation | Description (Main work) | Labor Allowance |
|--------------|-----------------|--|-----------------|
| # 2 | 00 79 086 | Removing the Smart Opener sign (Label) | 2 FRU |

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B51 01 26 Remove Smart Opener label WP 1), unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

| | |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the |

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| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |
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