



SIB 32 01 26

CREAKING NOISE IN ELECTRIC POWER STEERING (EPS) NEAR END STOP WHEN TURNING LEFT

2026-01-21

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	Start of production to October 31, 2025

SITUATION

When turning left, a “creaking” noise may be heard from the EPS when near the steering wheel end stop. The noise occurs at speeds less than 10 mph.

See attached video V32 01 26.

CAUSE

EPS.

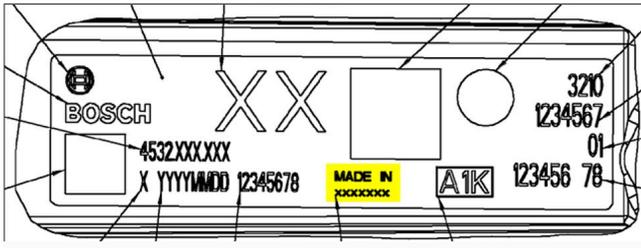
PROCEDURE

Verify the customer’s concern and record a video of the noise. Submit G45 EPS Teile-Clearing case, and attach the recorded video and a photo of the EPS label for further instructions.



The label can be viewed from underneath the vehicle, after removing the underbody splash guard. The label is on the left half (driver’s side) of the EPS, facing upwards.

Use an inspection mirror to read and photograph the label. If the entire label cannot be captured in a single shot, move the mirror and photograph the remainder of the label.



Use an additional hand lamp, or turn on the phone's flash to illuminate the label sufficiently.

Disregard the yellow highlighted area shown on the label.

PARTS INFORMATION

When applicable, to determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

CLAIM INFORMATION

This Service Information Bulletin provides technical and diagnosis support-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

Repairs for a verified defect in materials and/or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

Repair Code:	3213023900	Steering gear Unpleasant noises
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Use the Repair Code above for a steering gears repair, or the select the AIR Repair Code that applies to another repair that was performed together with the corresponding flat rate labor operation codes (including the diagnosis that applies*).

Only one Main labor operation code can be claimed per repair visit.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[32 01 26](#)

