



TECHNICAL SERVICE BULLETIN

Cup Holder Base Damaged Or Broken

25-2614

15 January
2026

Model:

Ford 2020-2024 Explorer

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a cupholder base that is damaged or broken. This may be due to the heat stake clips detaching from the cup holder assembly.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to install clips to the base of the cup holder assembly.

Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
W718482-S900	8	2	4	Clip

Service part numbers and "number in package" quantity may change after publication, thus also affecting the "package order quantity". Refer to the parts catalog for the latest information.

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package, also known as unit of issue (UOI).

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2020-2024 Explorer: Install Clips On The Cupholder Base. Includes Time To Remove And Install Floor Console Top Panel	252614A	0.6 Hrs.

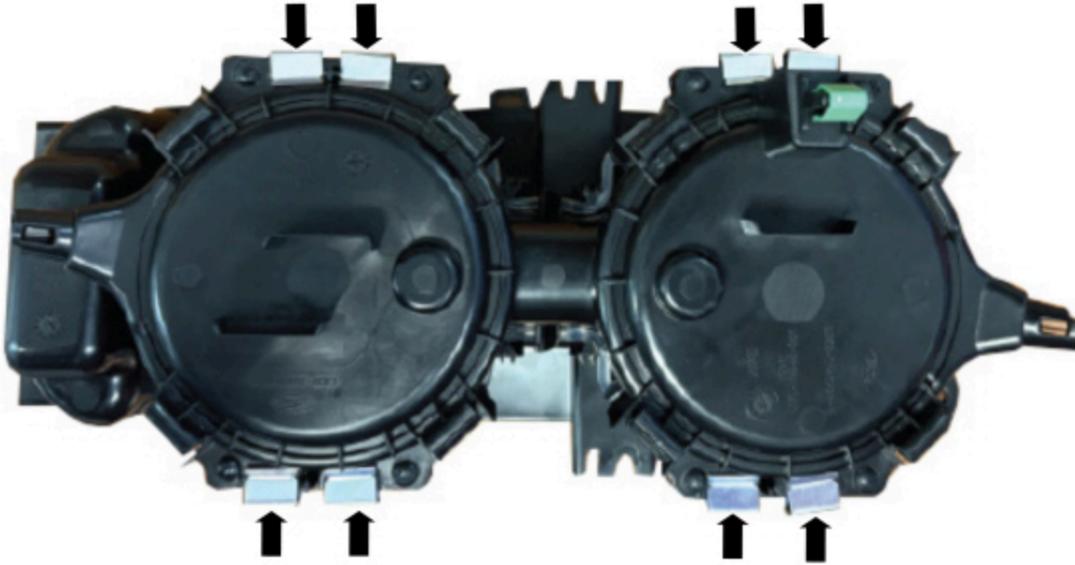
Repair/Claim Coding

Causal Part:	7813562
Condition Code:	01

Service Procedure

1. Remove the floor console top panel. Refer to WSM, Section 307-05A Removal and Installation > Gear Shift Module > Steps 1-8.
2. Install 2 clips on each side of the cupholder base in the indicated areas. (Figures 1-2).

Figure 1



E461675

Figure 2



E461676

3. Reverse the removal procedure to install the floor console top panel. Refer to WSM, Section 307-05A.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.