



SSM 54493 2023-2025 Mustang Mach-E, 2024-2026 F-Super Duty - Distorted Or Blurry 360 Degree Camera View

Some 2023-2025 Mustang Mach-E and 2024-2026 F-Super Duty vehicles equipped with a 360 degree camera may exhibit a distorted or blurry 360 degree camera image in the center display screen, but the rear view camera image is operating correctly. To restore the 360 degree camera image, download and run the "IPMA - Reset the Image Processing Module A (IPMA) Calibration Data" application using the Ford Diagnosis and Repair System (FDRS) scan tool. Then download and run the "IPMA - 360 Degree View Camera Alignment" application. Inform customers that they can continue to drive the vehicle and engineering is currently working on a software solution for this condition that is expected in Q2 2026. Replacement or reprogramming of the IPMA will not resolve this condition. Monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available.