



Service Bulletin

Bulletin No.: PIT6471

Date: January, 2026

PRELIMINARY INFORMATION

Subject: No Audio with DTC U1651 - Lost Communication with Audio Amplifier on CAN Bus 5

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025 - 2026		All	All	All	All
Buick	Envision	2024 - 2026		All	All	All	All
Cadillac	Escalade	2025 - 2026		All	All	All	All
Cadillac	Escalade ESV	2025 - 2026		All	All	All	All
Chevrolet	Blazer EV	2024 - 2026		All	All	All	All
Chevrolet	Colorado	2024 - 2026		All	All	All	All
Chevrolet	Corvette	2026		All	All	All	All
Chevrolet	Equinox	2024 - 2026		All	All	All	All
Chevrolet	Equinox EV	2024 - 2026		All	All	All	All
Chevrolet	Silverado EV	2024 - 2026		All	All	All	All
Chevrolet	Suburban	2025 - 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2026		All	All	All	All
GMC	Acadia	2024 - 2026		All	All	All	All
GMC	Canyon	2024 - 2026		All	All	All	All
GMC	Sierra EV	2024 - 2026		All	All	All	All
GMC	Terrain	2025 - 2026		All	All	All	All
GMC	Yukon	2025 - 2026		All	All	All	All
GMC	Yukon XL	2025 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UQA, UQS, UQP and UQH
Condition	Some customers may mention that there is no audio or no sound from the speakers. When inspected, the DTC U1651 - Lost Communication with Audio Amplifier on CAN Bus 5 will be present.
Cause	Software anomaly in the amplifier

Correction

Disconnect and reconnect the battery and clear DTCs.

If concern is still present, follow published Service Information diagnostics.

Do not replace any parts at this time.

A software fix is being worked on.

Please communicate to the customer this will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481428	Disconnect and reconnect battery then clear DTCs	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

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