



GROUP	MODEL
BOD	2025-2026MY EV9 (MV1a)
NUMBER	DATE
348	January 2026

TECHNICAL SERVICE BULLETIN

SUBJECT: **SERVICE ACTION: FRONT PASSENGER WALK-IN SEAT SWITCH INSPECTION, REPAIR & REPLACEMENT (SA636)**

This bulletin provides information to inspect the front passenger walk-in seat switch on certain 2025 - 2026MY EV9 (MV1a) vehicles produced from May 16, 2024 through August 21, 2025. On some vehicles, the switch may not be mounted flush to the backrest cushion. **This condition does not affect the functionality of the switch and is a cosmetic issue only.** Follow the procedure outlined in this publication to inspect the front passenger walk-in seat switch for a non-flush condition and, if necessary, trim the backrest seat cushion excess foam around the walk-in switch mounting area and replace the switch with a new part. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA636.

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SERVICE ACTION: FRONT PASSENGER WALK-IN SEAT SWITCH INSPECTION, REPAIR & REPLACEMENT (SA636)

Inspection Procedure:

1. Locate front passenger seat walk-in switch (A).



2. Use your fingers to gently pry around the edges of the front passenger seat walk-in switch (A) to check if it is loose. Inspect for any gaps that may indicate it is not fully seated.



- If the front passenger seat walk-in switch (A) is properly secured (OK), then no further action required. Claim the inspection only op code 250A4810.



- If the front passenger seat walk-in switch (A) is loose or pops out (NG), replace the front passenger seat walk-in switch (A) and proceed to the 'Repair Procedure' on page 3.



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Repair Procedure:

1. Remove the front passenger seat walk-in switch (A).
2. Using SST with the included 10mm barrel sanding bit, set the rotary tool to low speed, carefully grind away the exposed seat foam (B) until it is flush with the plastic seat switch bracket.



SST: SA636D3100

ⓘ IMPORTANT

Tuck the wire harness into the seat back to prevent damage during repair.



TECH TIP

Apply non-residue tape to the backrest on the switch opening rim or use a cloth to prevent damaging the seat material. After grinding, thoroughly clean and vacuum all debris.



Before



After

3. Install the new front passenger seat walk-in switch (A).



4. Reinstall all removed parts in reverse order of removal.
5. Confirm normal operation.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range
EV9 (MV1a)	May 16, 2024 to August 21, 2025

REQUIRED TOOL:

Tool Name	Part Number	Figure	Location	Comments
Rotary Tool SA636	SA636D3100		O/H 2	Auto-Distributed To Dealers December 22, 2025
10mm Barrel Grinding Bit	N/A			Included in Rotary Tool SA636 Kit

Note: For replacements, contact Snap-On Business Solutions at (888) 542-1011.

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comments
Walk-In Switch Assembly	88085 DO000CRNQK		1	Brown
	88085 DO000EMAQK			Light Gray
	88085 DO000RBQQK			Black
	88085 DO000OFWQK			Beige
	88085 DO000DFSQK			Dark Gray

Note: The replacement part numbers will require a VIN entry for parts ordering. DO NOT order these parts for stocking purposes, related to this TSB. Supply is very limited.

Note: To avoid any issues when ordering the walk-in switch assembly, ensure that the part is ordered using the vehicle’s VIN number and not solely based on color.



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SWITCH INSPECTION, REPAIR & REPLACEMENT (SA636)**

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	88085 DO000	0	(SA636) Passenger Seat Walk-in Switch Inspection (OK)	250A48I0	0.2 M/H	N/A	0
			(SA636) Passenger Seat Walk-in Switch Inspection (NG) + Foam Grinding+ Switch Replacement	250A48R0	0.3 M/H	88085 DO000CRNQK or 88085 DO000EMAQK or 88085 DO000RBQQK or 88085 DO000OFWQK or 88085 DO000DFSQK	1

Note: For Substitute Transportation policy, please refer to [Service Policy and Procedures Manual \(SPPM\) 6.11 "Kia Substitute Transportation"](#).

 **NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SA636** when accessing the KDealer+ system.

