236 - Key not detected message in the IC while driving

Topic number	LI80.35-P-080195
Version	1
Function group	80.35 - Radio-frequency actuated, remote control
Date	1/14/26
Validity	236
Reason for change	

Complaint

"Key Not Detected" message appears on the IC while driving even though the key is in the car and no doors have been opened.

Cause

Possible SW

Remedy

Confirm that the message is not due to the driver's door being opened and that the door latch is reading properly.

For vehicles that do not have the above issues, there is SW in development.

Current workaround is to ensure that the key is left on the antenna in the storage compartment.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Overall vehicle > Safety and locking system > Keyless go > Display message > Card not recognized

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note