



SSM 54479 2025 Bronco - 7 Speaker Audio System - Various Speaker DTCs Stored In The ACM

Some 2025 Bronco vehicles equipped with a 7 speaker audio system (minor feature code IDBAL) may exhibit diagnostic trouble codes (DTCs) B128A:01, B128A:11, B128A:12, B128A:13, B1288:11, B1288:12 and/or B1238:17 stored in the audio front control module (ACM). To confirm a vehicle is built with a certain minor feature code, review the build information by clicking "Additional Information" under Vehicle ID Tab > Vehicle Information, or double-clicking the vehicle identification number (VIN) in the upper left corner on Professional Technician System (PTS). Clear the DTCs and if the DTCs return with no customer facing symptoms, this condition may be due to the ACM software. Replacement of the ACM and/or speakers will not resolve this condition. Inform the customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in Q2 2026. Continue to monitor PTS for additional information and schedule service appointments for customers once the repair becomes available.