



Service Bulletin

Bulletin No.: PIC6637

Date: January, 2026

PRELIMINARY INFORMATION

Subject: IVA CarPlay issues

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envista	2024-2026		All	All	All	All
Buick	Encore GX	2024-2026		All	All	All	All
Chevrolet	Trailblazer	2024-2026		All	All	All	All
Chevrolet	Trax	2024-2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVA
Condition	Some customers may comment that when using CarPlay it may disconnect while driving or not connect when started.
Cause	This is caused by a software anomaly.

Correction

Do not replace any parts for this concern, GM Engineering is currently investigating. The PI will be updated or replaced with TSB once a determination has been made.

Version	1
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