



TECHNICAL SERVICE BULLETIN

Rattle From The Right Loadspace Trim Panel At High Audio System Volumes

25-2625

08 January
2026

This bulletin supersedes 24-2387. Reason for update: update the Parts List, Service Procedure enhancements, and labor operation allowances in place of M-time.

All Models Except:

Ford 2021-2024 Bronco	Equipped with factory subwoofer
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Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above equipped with factory subwoofer audio system may exhibit a rattle from right loadspace trim panel at high audio system volumes. This may be due to loose and/or broken attachments.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to correct the condition.

Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description	Note
W722128-S300	3-Door Trim Panel Requires 6, 5-Door Trim Panel Requires 5	2	4	Tree Fastener	Used in Step 3
W718230-S300	3-Door Trim Panel Requires 4, 5-Door Trim Panel Requires 3	1	4	Trim Pin	Used in Step 3
R2DZ- 78280B58-A	1	1	1	Subwoofer Reinforcement Kit	Used in Step 7
Obtain Locally	1	1	1	3M™ 08308 2-Part Urethane	

Parts - Parts To Inspect And Replace Only If Necessary

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description	Note
M2DZ-18808-L	Only If Necessary (1 Possible)	Only If Necessary	1	Subwoofer (B&O Audio System)	Used in Step 5
N2DZ-18C804-A	Only If Necessary (1 Possible)	Only If Necessary	1	Subwoofer (Non-B&O Audio System)	Used in Step 5
W711470-S442	Only If Necessary (1 Possible)	Only If Necessary	1	Subwoofer Retaining Nut	
W719033-S439	Only If Necessary (1 Possible)	Only If Necessary	4	Rubber Retaining Nut	Used in Step 8
167-R4901	Only If Necessary	Only If Necessary	12	PVC (Soft Foam) Tape Stripes	Used in Step 9
164-R4900	Only If Necessary	Only If Necessary		Squeak & Rattle Kit	Used if the individual PVC tape stripes are not available

Service part numbers and "number in package" quantity may change after publication, thus also affecting the "package order quantity". Refer to the parts catalog for the latest information.

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package, also known as unit of issue (UOI).

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2021-2024 Bronco: Remove And Inspect Subwoofer And Subwoofer Mounting Points Includes Time To Trim Loadspace Panel, Replace Loadspace Panel Retaining Clips, Subwoofer And Replace The Retaining Nut If Necessary	252625A	0.9 Hrs
2021-2024 Bronco: Remove And Inspect Subwoofer And Subwoofer Mounting Points Includes Time To Trim Loadspace Panel, Repair Mounting Point, Replace Loadspace Panel Retaining Clips And Subwoofer If Necessary	252625B	1.2 Hrs

Repair/Claim Coding

Causal Part:	9831012
Condition Code:	07

Service Procedure

1. Remove the right loadspace trim panel. Refer to the WSM, Section 501-05 Interior Trim and Ornamentation.
2. Trim the loadspace panel in the area shown in Figures 1-2.

Figure 1

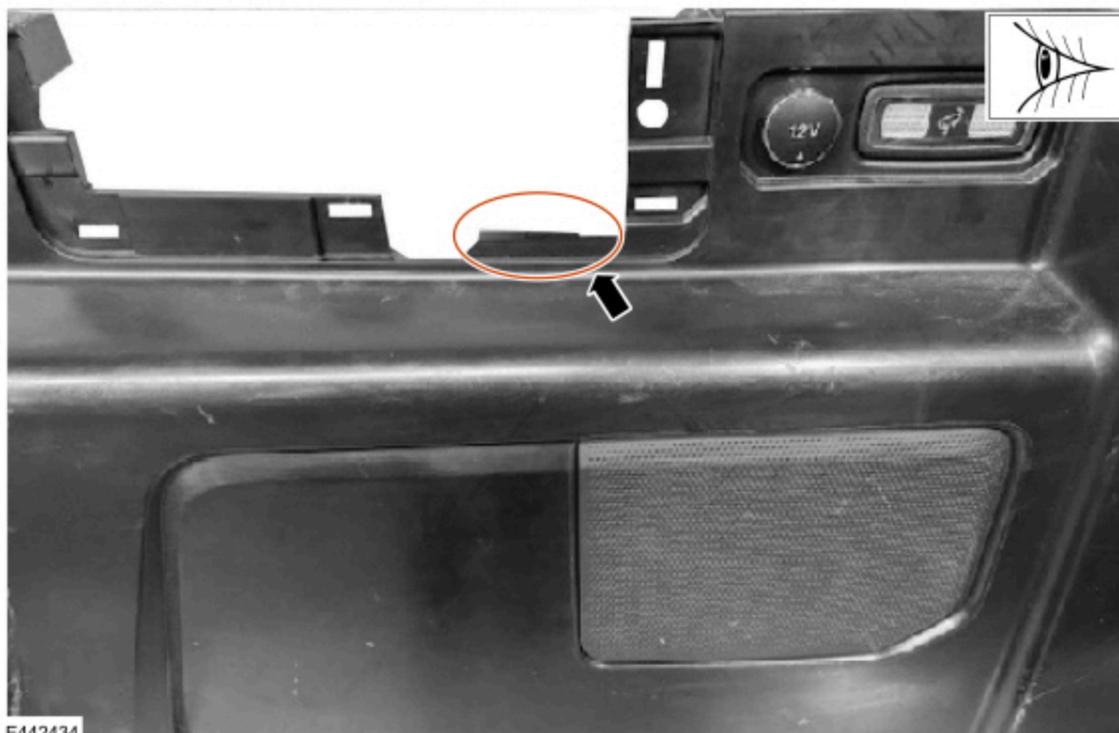


Figure 2

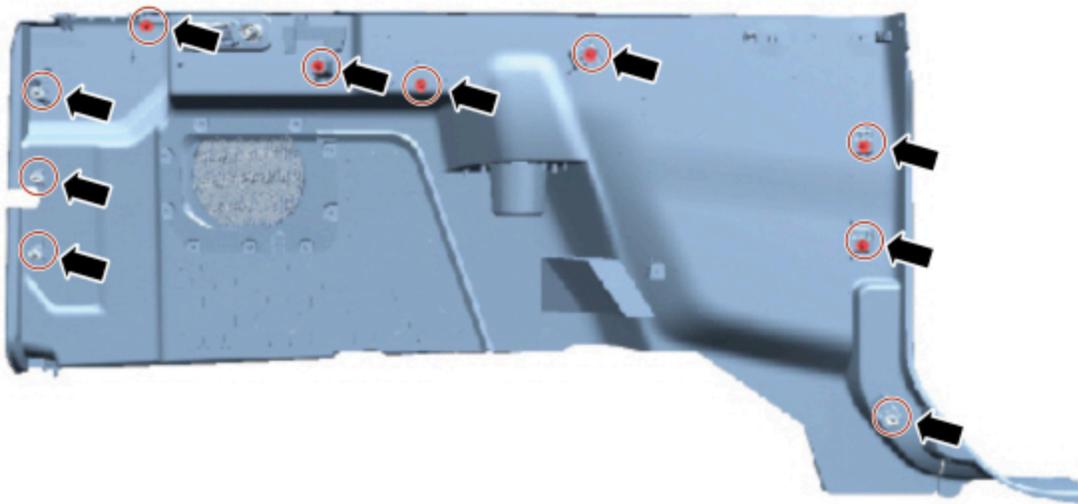


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Item	Description
1	0.25 in (6.3 mm)
2	1 in (25.4 mm)

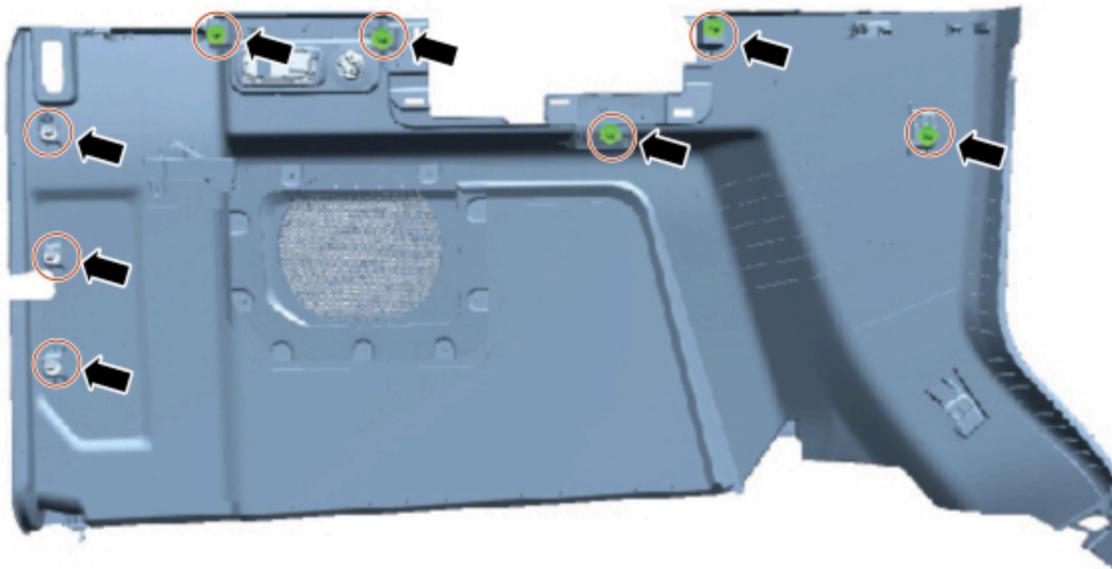
3. Replace all loadspace trim panel retaining clips. (Figures 3-4)

Figure 3



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Figure 4



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4. Remove the subwoofer and inspect the subwoofer for broken plastic mounting tabs. Refer to the WSM, Section 415-00 Information and Entertainment System. (Figure 5)

Figure 5



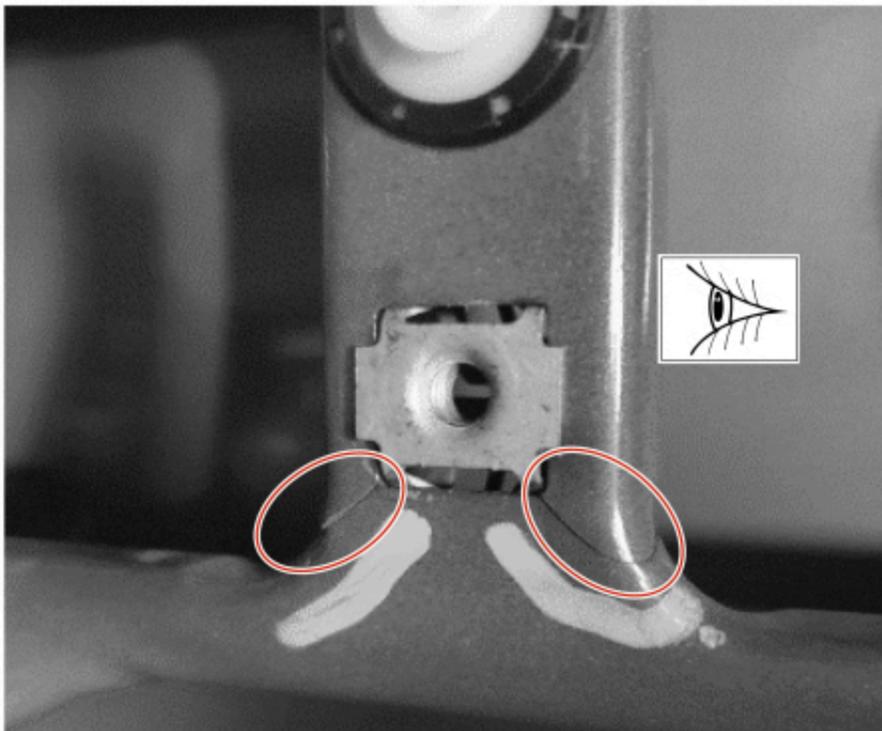
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5. Are any mounting tabs broken?

1. Yes - replace the subwoofer. Proceed to Step 6.
2. No - proceed to Step 6.

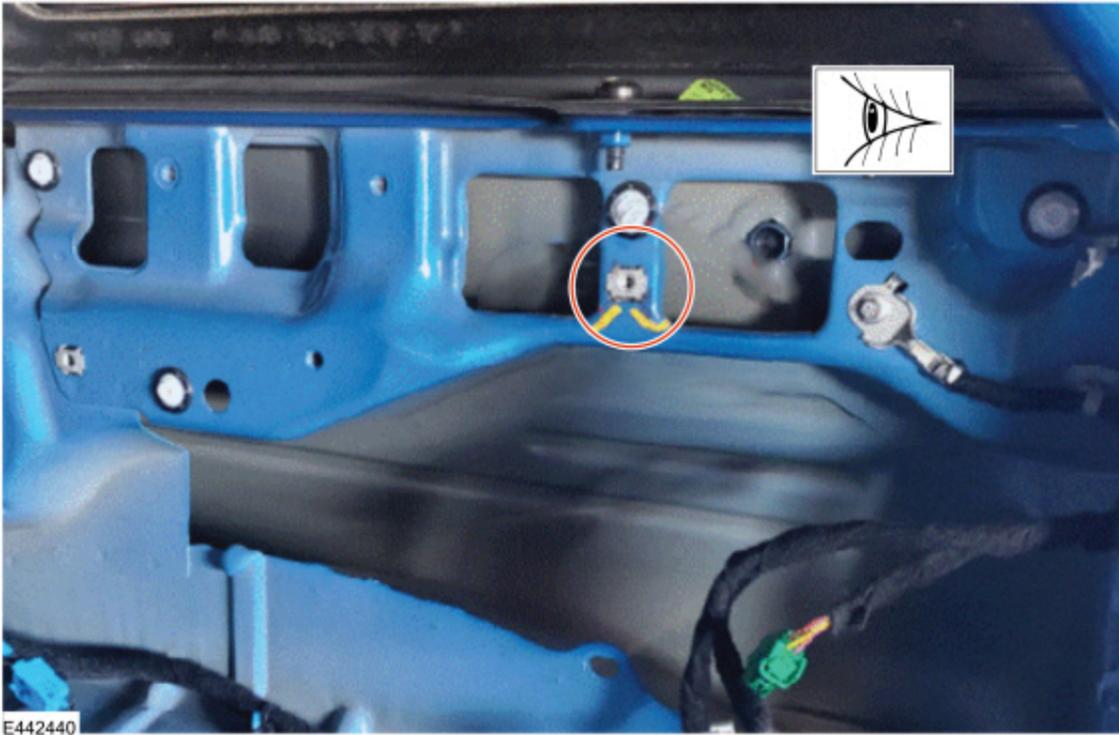
6. Inspect the top mounting point of the subwoofer for a crack in the metal, as seen in Figure 6. Is the metal mounting point cracked? (Figures 6-7)

Figure 6



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Figure 7



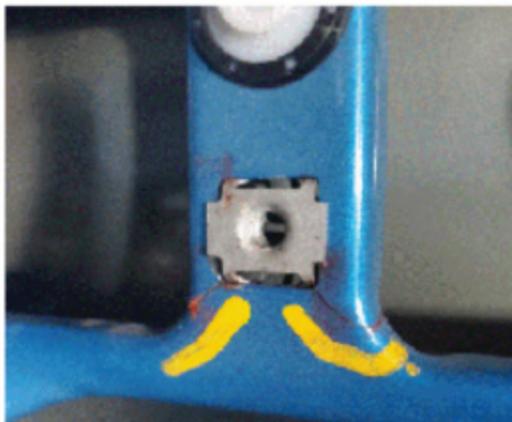
1. Yes - proceed to Step 7.
2. No - proceed to Step 8.

7. Repair the mounting point using the subwoofer reinforcement kit, following the installation instructions included in the kit. Proceed to Step 9.

NOTE: The new retaining nut is rubber insulated, the factory retaining nut may be rubber or metal.

8. Is the retaining nut in the metal bracket rubber? (Figure 8)

Figure 8 - Left image shows metal retaining nut, right image shows rubber insulated retaining nut



1. Yes - proceed to Step 9.
2. No - replace the retaining nut with the updated rubber version.

9. Reassemble the vehicle, adding foam tape where necessary to limit loadspace panel vibration.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.