



# Service Bulletin

Bulletin No.: PIT6276B

Date: January, 2026

## PRELIMINARY INFORMATION

**Subject: Diagnostic Tips: Service Keyless Entry or Start Message With No Related DTCs**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021 - 2026		All	All	All	All
Cadillac	Escalade ESV	2021 - 2026		All	All	All	All
Chevrolet	Silverado 1500	2019 - 2026		All	All	All	All
Chevrolet	Silverado 2500/3500 HD	2020 - 2026		All	All	All	All
Chevrolet	Suburban	2021 - 2026		All	All	All	All
Chevrolet	Tahoe	2021 - 2026		All	All	All	All
GMC	Sierra 1500	2019 - 2026		All	All	All	All
GMC	Sierra 2500/3500	2020 - 2026		All	All	All	All
GMC	Yukon	2021 - 2026		All	All	All	All
GMC	Yukon XL	2021 - 2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers with passive keyless entry may comment of a Service Keyless Entry or Start message and there will be no related DTCs.
<b>Cause</b>	The cause of this condition could be an issue with one of the outside door handle switch inputs.

### Correction

Please follow the SI diagnostics for "Keyless Entry System Malfunction", which includes checking the exterior door handle switches to verify the parameters change in the scan tool.

If the parameter is not changing for a certain exterior door handle switch it could be caused by several things such as the door handle switch, wiring/connections between the door handle switch and module, etc.

Additionally, there has been cases where aftermarket exterior door handle covers have been installed and they have been known to interfere with the proper operation of the door handle switch.

In these cases, the aftermarket covers should be removed.

**Warranty Information**

Any concerns or damage that occurs as a result of vehicle modification may not be covered under the Terms of the New Vehicle Limited Warranty.

<b>Version</b>	3
<b>Modified</b>	11/7/2024 - Created. 02/17/2025 - Update to the Title and Condition sections 01/05/2026 - Update the models

